

Fresno-Kings-Madera  
Regional Health Authority

**CalViva Health  
Commission**  
Meeting Minutes  
July 19<sup>th</sup>, 2012

Council of Fresno County Governments  
2035 Tulare Street  
Fresno, CA, 93721

<b>Commission Members</b>			
✓	Deborah Poochigian, Fresno County Board of Supervisor	✓	David Rogers, Madera County Board of Supervisors
✓	Edward L Moreno, M.D., Director, Fresno County Dept. of Public Health		Van Do-Reynoso, Director, Madera County Dept. of Social Services
	Stephen Ramirez Fresno County At-large Appointee	✓	Aftab Naz, Madera County At-large Appointee
✓	David Cardona, M.D., Fresno County At-large Appointee	✓	Tim Curley, Valley Children's Hospital Appointee
✓	David Hodge, M.D., Chair, Fresno County At-large Appointee	✓	Abdul Kassir; Community Medical Center Representative
✓	Soyla Griffin, Fresno County At-large Appointee	✓	Conrad Chao, Commission At-large Appointee, Fresno
✓	Joe Neves, Vice Chair, Kings County Board of Supervisors	✓	Derrick Gruen, Commission At-large Appointee, Kings County
✓	Keith Winkler, Director, Kings County Dept. of Public Health		Paulo Soares, Commission At-large Appointee, Madera County
✓	Harold Nikoghosian, Kings County At-large Appointee		
<b>Commission Staff</b>			
✓	Gregory Hund, Chief Executive Officer (CEO)	✓	Mary Beth Corrado, Chief Compliance Officer (CCO)
✓	William Gregor, Chief Financial Officer (CFO)	✓	Cynthia Reiter, Clerk to the Commission
	Patrick Marabella, M.D., Chief Medical Officer (CMO)	✓	Amy Schneider, Director of Medical Management
<b>General Counsel and Consultants</b>			
	David Prentice, General Counsel		
✓ = Commissioners, Staff, General Counsel Present, ✓ * = Arrived Late			

<b>AGENDA ITEM / PRESENTER</b>	<b>MOTIONS / MAJOR DISCUSSIONS</b>	<b>ACTION TAKEN</b>
#1 Call to Order	The meeting was called to order at 1:31pm. A quorum was present.	
	<i>Chair Hodge welcomed Abdul Kassir, to the Commission as the newly appointed Commissioner representing Community Regional Medical Center</i>	

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<p><b>#2 Consent Agenda</b>                      - Commission Minutes 5/17/2012                      - Executive Committee Minutes 6/29/2012</p> <p>Action                      D. Hodge, MD, Chair</p>	<p>All consent items were presented and accepted as read.</p>	<p><b>Motion:</b> <i>Approve the Consent Agenda.</i>                      14-0 (Rogers/Neves)</p>
<p><b>#3 Review Goals and Objectives for 2011/2012</b></p> <p>Information                      D. Hodge, MD, Chair</p>	<p>Four out of the five 2011/2012 strategic goals were met and/or exceeded. The one goal not met referred to moving all direct contracts to capitated agreements. This goal will remain open to be completed in 2012/2013.</p>	
<p><b>#4 Goals and Objectives for 2012/2013</b></p> <p>Action                      D. Hodge, MD, Chair</p>	<p>Strategic Goals for 2012/2013 were reviewed and discussed. Goals expanded on 2011/2012 goals with an addition to support state and federal advocacy groups and improve resource utilization reports.</p> <ul style="list-style-type: none"> <li>• Tangible Net Equity was amended to read:                          “Achieve 200% or greater of basic TNE requirement to accommodate expected growth”</li> </ul>	<p><b>Motion:</b> <i>Approve the Goals and Objectives for 2012/2013 as amended.</i>                      14-0 (Neves/Naz)</p>
<p><b>#5 Second Quarter 2012 Marketing Outreach Events</b></p> <p>Information                      D. Hodge, MD, Chair</p>	<p>Events conducted on behalf of CalViva for the first 6 months of the year were presented. Further events are scheduled for the remainder of 2012.</p> <p>The Open House Solution Maker’s events in Kings and Madera Counties were a success with good media coverage and attendance. The next scheduled Open house will be in Fresno on August 9<sup>th</sup>, 2012</p>	
<p><b>#6 Withdrawal of Grant Policy</b></p>	<p>The Executive Committee advised the Commission to defer implementation of the Grant Policy indefinitely. Implementing such policy would increase administrative</p>	<p><b>Motion:</b> <i>Approve deferring the Grant Policy process indefinitely.</i>                      14-0 (Rogers/Poochigian)</p>

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Action D. Hodge, MD, Chair	costs significantly	
#7 Commission Education Luncheon Information Dr. Hodge, MD, Chair	John Ramey from Local Health Plans of California will hold an education luncheon on September 20, 2012. The Commission Meeting has been moved to the Fresno County location.	
#8 Standing Reports Action W. Gregor, CFO          MB Corrado, CCO	<p><u>Finance</u> W. Gregor presented the financial statement as of June 30, 2012. The TNE amount exceeds the fully phased in minimum required by the state. The income statement shows that overall positive variance to budget..</p> <p><u>Compliance</u> Summary of Filings- No new HIPAA or Fraud, Waste, and Abuse breaches were reported in May/June.</p> <p>Compliance Activities</p> <ul style="list-style-type: none"> <li>• Health Net Oversight Audit is in progress. The goal is for CV to complete the desk reviews and onsite visit in late July/early August.</li> <li>• The mandatory enrollment period for transitioning SPD's into managed care is now complete.</li> <li>• The Public Policy Committee meeting, scheduled for June 6, 2012 was cancelled due to lack of quorum. Members are currently needed for this committee.</li> </ul> <p>Regulatory Reviews/Audits</p>	<p><b>Motion: Accept the Monthly Financials.</b> 14-0 (Rogers/Cardona)</p> <p><b>Motion: Accept Compliance Report.</b> 14-0 (Rogers/Cardona)</p>

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<p>MB Corrado, CCO</p> <p>A. Schneider, DMM</p>	<ul style="list-style-type: none"> <li>• The DMHC Financial audit took place on May 7-9, 2012. Overall, the audit went very well. The DMHC will review the Plan's response and then issue a final report which will be public..</li> <li>• The DHCS conducted a Member Rights/Program Integrity Monitoring Review of CV during May and June 2012. The review was completed with the onsite visit on June 26, 2012. Based on the verbal exit conference the review went well . A preliminary report will be issued in the next 30 days.</li> </ul> <p>New Regulation Implementation The ADHC benefit ended on March 31, 2012 to be replaced with the CBAS program effective April 1, 2012. The new program will provide necessary medical and social services to individuals with intensive health care needs. CV will begin accepting eligible beneficiaries on October 1, 2012.</p> <p><u>Appeals and Grievances Dashboard</u> This new report will provide a breakdown of appeal and grievance key measures by county on a monthly basis.</p> <ul style="list-style-type: none"> <li>• May 2012 Standard and Expedited Grievance resolved. Detailed quarterly analysis will continue to be provided.</li> <li>• May 2012 Standard and Expedited Appeals resolved. Detailed quarterly analysis will continue to be provided.</li> </ul> <p><u>Quality Improvement/Utilization Management</u> General Documents Approved at the April/May Meetings</p>	<p><i>Motion: Accept Appeals and Grievances Report. 14-0 (Rogers/Cardona)</i></p> <p><i>Motion: Accept Quality Improvement/Utilization Management Report. 14-0 (Rogers/Cardona)</i></p>

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<p>A. Schneider, DMM</p>	<ul style="list-style-type: none"> <li>• Annual Evaluations, Updated Program Descriptions, and Updated Annual Workplans for the Health Education and Cultural and Linguistics Programs have been approved.</li> <li>• Appeals and Grievances and Pharmacy policies were reviewed and approved.</li> </ul> <p>QI/UM Reports</p> <ul style="list-style-type: none"> <li>• Facility Site and Medical Record Review Report covered third and fourth quarters for 2011 providing data on FSR, MRR, and PARS. Corrective action plans were submitted in a timely manner. No corrective action plans are required for PARS at this time.</li> <li>• The All Cause Readmission Statewide Collaborative QIP was approved by the QI/UM Committee.</li> </ul> <p><u>Key Indicator Report</u>            The Key Indicator Report provides a summary by month of key utilization and quality data measures to allow the committee to monitor for trends that may require further investigation.</p> <ul style="list-style-type: none"> <li>• First few metrics are utilization focused for specific populations</li> <li>• SPD membership, hospital admissions and length of stay have been increasing since June 2011. As of June 2012 all SPD's will have been moved over to managed care</li> <li>• Alere is a vendor that provides CV members with complex case management. One of their current areas of focus is moving SPD's into ambulatory case management. This should help reduce hospital admissions.</li> </ul>	<p><b>Motion:</b> <i>Accept Key Indicator Report.</i>            14-0 (Rogers/Cardona)</p>

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G. Hund, CEO	<ul style="list-style-type: none"> <li>• Perinatal case management statistics reflect improvement over time in the identification of high-risk OK patients to allow for implementation of strategies to better manage their care</li> <li>• Provider Dispute Resolution data is reported. Turn-around time compliance has improved.</li> <li>• The remainder of the report provides a breakdown of data by county</li> </ul> <p><u>Dashboard</u> Summary report of Dashboard as of July 2012, continues to show membership is growing at a steady pace.</p>	<p><b>Motion: Accept Executive Updates.</b> 14-0 (Rogers/Cardona)</p>
G. Hund, CEO	<p><u>Affordable Care Act</u> On June 28, 2012, the US Supreme Court upheld the Affordable Care Act (ACA) as constitutional. The ruling left the Medicaid Expansion optional for individual states. California has decided to opt in and is preparing for implementation in 2014. CV has been working with the Local Health Plans of California to meet the requirements in a timely fashion.</p>	
G. Hund, CEO	<p><u>Basic Health Plan</u> The Basic Health Plan (BHP) is aimed at individuals who are between 133% and 200% of the federal poverty level. If the Plan is approved there will be a potential of 50,000 members in the Fresno, Kings, Madera Counties that could be enrolled into CV. CV would have to work towards becoming NCQA Accredited in the near future if the BHP is</p>	

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<p>G. Hund, CEO</p> <p>G. Hund, CEO</p>	<p>administered by the California Exchange.</p> <p><u>Kaiser Health</u> Kaiser is in discussions with the state regarding the possibility of retaining their Healthy Families enrollment; which will be moved to Medi-Cal through participation with local health plans.</p> <p><u>Duals Eligible Special Needs Program</u> CV has signed an agreement with HN for the DSNP (Dual Eligible Special Needs Plan) Program for Fresno County.</p>	
<p><b>#9 Closed Session</b> - Government Code 54957(b)(1)- Public Employee Appointment, Employment, Evaluation, or Discipline - Chief Executive Officer</p>	<p>General Counsel reported that the Commission Chairman will discuss the results of the CEO's annual review with the CEO.</p>	
<p><b>#10 Final Comments from Commission Members and Staff</b></p>	<p>A report from Commissioner Winkler, stated that CalViva is the 20<sup>th</sup> largest plan in the state of California.</p>	
<p><b>#11 Announcements</b></p>	<p>None.</p>	
<p><b>#12 Public Comment</b></p>	<p>None.</p>	
<p><b>#13 Adjourn</b></p>	<p>The meeting was adjourned at 3:00pm. Next Commission meeting is scheduled for September 20<sup>th</sup>, 2012 in Fresno.</p>	

Submitted this Day: September 20 2012

Submitted by: Cynthia R Reiter  
Cynthia Reiter  
Clerk to the Commission