

# AGENDA

## CalViva Health Public Policy Committee

September 5, 2012  
11:30am – 1:30pm

Community Solution Center  
1315 Van Ness Avenue  
Suite 103  
Fresno, CA 93721

### EDUCATIONAL SESSION

		<b>TOPIC OF DISCUSSION</b>	<b>PRESENTER</b>
<b>1:</b>		<b>Call to Order</b>	Joe Neves, Chair
<b>2:</b>		<b>Explanation of Meeting Structure</b>	Joe Neves, Chair
<b>3: Information</b>	Attachment B	<b>Grievances and Complaints</b> Q1 and Q2 2012 Grievance Report	MB Corrado
<b>4: Information</b>	Attachment C	<b>Marketing</b> Q1 and Q2 2012 Marketing Report SolutionMakers Award and Open Houses	J. Nkansah
<b>5: Information</b>	Attachment D.1 Attachment D.2	<b>Member Literature</b> CalViva Health News Summer 2012 Local Medi-Cal Health Plan Brochure Annual Mailing	J. Nkansah
<b>6: Information</b>	Attachment E.1 Attachment E.2	<b>Group Needs Assessment (GNA)</b> Demographics Member Survey	J. Nkansah
<b>7: Information</b>		<b>Community Based Adult Services (CBAS)</b> Update	MB Corrado
<b>8: Information</b>		<b>Member Rights Program Integrity</b> Member Rights Monitoring Review	J. Nkansah
<b>9:</b>		<b>Announcements</b>	
<b>10:</b>		<b>Public Comment: See Note Below</b>	
<b>11:</b>		<b>Adjourn</b>	Joe Neves, Chair

NEXT MEETING DATE: December 5, 2012

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

If you would like a copy of the supporting documents please email: [creiter@calvivahealth.org](mailto:creiter@calvivahealth.org)

“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”