

AGENDA

Fresno-Kings-Madera Regional Health Authority

CalViva Health Quality Improvement/Utilization Management Committee

Date October 16th, 2014

Time 11:00 a.m. -12:00 p.m.

Meeting Location: CalViva Health
1315 Van Ness Avenue; Suite #103
Fresno, CA 93721

1:	Call to Order	P. Marabella, MD, Chair
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2: Action	Consent Agenda	P. Marabella, MD, Chair
Attachment A	Committee Minutes: September 18, 2014	
Attachment B	Preventative Guidelines	
Attachment C	Culture & Linguistics Language Assistance Program	
Attachment D	Health Education Incentive Programs Report	
Attachment E	A&G Inter-Rater Reliability Report	
Attachment F	Public Programs Report	
Attachment G	Quality Improvement Policy Summary Grid	
	<i>Recommended Action: Approve Consent Agenda</i>	

3: Information	QI Business	P. Marabella, MD, Chair
	<u>Appeals & Grievances:</u>	
Attachment H	Dashboard	
Attachment I	Executive Summary	
Attachment J	Quarterly Member Report	
Attachment K	Provider Office Wait Time	
Attachment L	Potential Quality Issues Report	
Attachment M	Access & Availability Open Practice Report	
Attachment N	Access & Availability After Hours CAP	

4: Action	2014 Culture & Linguistics & Health Education Mid-Year Evaluations	
	<i>(PowerPoint Presentation – C&L Evaluations, Health Education Evaluations - Presentation handouts available at meeting)</i>	
Attachment O	Culture & Linguistics Work Plan Mid-Year Evaluation & Summary	
Attachment P	Health Education Work Plan Mid-Year Evaluation & Summary	

5: Information	UM Business	P. Marabella, MD, Chair
Attachment Q	Key Indicator Report	

6: Information	Compliance Update	Mary Beth Corrado, CCO
	Public Policy Committee	

Audit Updates

7: Information

Old Business

P. Marabella, MD, Chair

8:

Announcements

9:

Public Comment: See note below

10:

Adjourn

P. Marabella, MD, Chair

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy please email the Clerk to the Commission at: jnkansah@calvivahealth.org

The next meeting will be held in Fresno County, November 20th, 2014.
For address please contact the Clerk to the Commission at: jnkansah@calvivahealth.org

“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”