

# AGENDA

## Fresno-Kings-Madera Regional Health Authority

### CalViva Health Quality Improvement/Utilization Management Committee

Date March 19<sup>th</sup>, 2015

Time 11:00 a.m. -12:00 p.m.

**Meeting Location:** Madera County Library  
121 North G Street, Blanche Galloway Room  
Madera, CA 93637

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<b>1:</b>	<b>Call to Order</b>	P. Marabella, MD, Chair
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<b>2: Action</b>	<b>Consent Agenda</b>	P. Marabella, MD, Chair
Attachment A	Committee Minutes: February 19, 2015	
Attachment B	Pharmacy Provider Updates Qtr 4	
Attachment C	CalViva Health QIUM Committee Charter	
Attachment D	Utilization Management Policy Grid ( <i>policies with significant changes included in the packet</i> )	
	<i>Recommended Action: Approve Consent Agenda</i>	

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<b>3: Information</b>	<b>QI Business</b>	P. Marabella, MD, Chair
	<u>Appeals &amp; Grievances</u>	
Attachment E	Dashboard	
Attachment F	Executive Summary	
Attachment G	Quarterly Member Report Qtr 4	
Attachment H	Classification Audit Report Qtr 4	
Attachment I	MHN Performance Indicator Report Qtr 4	
Attachment J	PM-160 Report	
Attachment K	FSR & MRR Report Qtr 3 & 4	

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<b>4: Action</b>	<b>2015 Quality Improvement &amp; Utilization Management Case Management Annual Program Descriptions &amp; Work Plans</b>	
	<i>(PowerPoint Presentation - Presentation handouts available at meeting)</i>	
Attachment L	2015 Quality Improvement Program Description	
Attachment M	2015 Quality Improvement Annual Work Plan	
Attachment N	2015 Utilization Management Program Description	
Attachment O	2015 Utilization Management Annual Work Plan	

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<b>5: Information</b>	<b>UM Business</b>	P. Marabella, MD, Chair
Attachment P	Key Indicator Report ( <i>Full 2014 &amp; January 2015</i> )	
Attachment Q	Standing Referrals Report Qtr 4	

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<b>6: Information</b>	<b>Pharmacy Business</b>	
Attachment R	Executive Summary	
Attachment S	Operations Metrics Report Qtr 4	
Attachment T	Top 30 Prior Authorization Report	

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	Attachment U	Inter-rater Reliability Report	
<b>7: Action</b>	Attachment V Attachment W	<b>Credentialing &amp; Peer Review Subcommittee Business</b> Credentialing Subcommittee Report Qtr 4 Peer Review Subcommittee Report Qtr 4	
<b>8: Information</b>		<b>Compliance Update</b> Public Policy Committee	Mary Beth Corrado, CCO
<b>9: Information</b>		<b>Old Business</b>	P. Marabella, MD, Chair
<b>10:</b>		<b>Announcements</b>	
<b>11:</b>		<b>Public Comment:</b> See note below	
<b>12:</b>		<b>Adjourn</b>	P. Marabella, MD, Chair

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy please email the Clerk to the Commission at: [jnkansah@calvivahealth.org](mailto:jnkansah@calvivahealth.org)

The next meeting will be held in Fresno County, May 28<sup>th</sup>, 2015.  
For address please contact the Clerk to the Commission at: [jnkansah@calvivahealth.org](mailto:jnkansah@calvivahealth.org)

**“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”**