

AGENDA

Fresno-Kings-Madera Regional Health Authority CalViva Health Quality Improvement/Utilization Management Committee

Date: May 17th, 2018

Time: 10:30 a.m. -12:00 p.m.

Meeting Location: CalViva Health
7625 North Palm Avenue; Suite #109
Fresno, CA 93711

1:	Call to Order	P. Marabella, MD, Chair
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2: Action	Consent Agenda	P. Marabella, MD, Chair
Attachment A	Committee Minutes: March 15, 2018	
Attachment B	Pharmacy Provider Update Qtr. 1	
Attachment C	Pharmacy Provider Update Qtr. 2	
Attachment D	CCC DMHC Expedited Grievance Report	
Attachment E	CCS Report	
Attachment F	Appeals and Grievances Classification Audit Report	
Attachment G	A&G Inter Rater Reliability Report	
Attachment H	Quarterly Member Letter Monitoring Report	
Attachment I	Condensed Formulary List <i>(full April Formulary available at meeting)</i>	
	<i>Recommended Action: Approve Consent Agenda</i>	

3: Action	QI Business	P. Marabella, MD, Chair
	<u>Appeals & Grievances:</u>	
Attachment J	Dashboard	
Attachment K	Executive Summary Qtr. 1	
Attachment L	A&G Quarterly Member Report	
Attachment M	Transportation Grievances Summary 2017	
Attachment N	ER Drug Report	
Attachment O	Potential Quality Issues Report Qtr. 1	
Attachment P	IHA Quarterly Audit Report	
Attachment Q	Provider Office Wait Time Qtr. 1 2018	

4: Action	Cultural & Linguistics/Health Education Business	P. Marabella, MD, Chair
	<i>(PowerPoint Presentation - Presentation handouts available at meeting)</i>	
Attachment R	2017 C&L Annual Evaluation & Summary	
Attachment S	2018 C&L Program Description & Summary	
Attachment T	2018 C&L Work Plan & Summary	

	Attachment U	Language Assistance Program Report	
	Attachment V	2017 HE Annual Evaluation & Summary	
	Attachment W	2018 HE Program Description	
	Attachment X	2018 HE Work Plan	
	Attachment Y	Performance Improvement Project Updates	
5: Action		UM Business	P. Marabella, MD, Chair
	Attachment Z	Key Indicator Report & TAT Report	
	Attachment AA	Utilization Management Concurrent Review Report Qtr. 1	
	Attachment BB	Case Management & TCM Report	
	Attachment CC	2018 Concurrent Review QI IRR Report – Qtr. 1	
6: Action		Pharmacy Business	P. Marabella, MD, Chair
	Attachment DD	Executive Summary	
	Attachment EE	Operations Metrics Report	
	Attachment FF	Top 30 Prior Authorizations	
7: Information		Compliance Update	Mary Beth Corrado, CCO
	Attachment GG	Compliance Regulatory Report	
8:		Old Business	
9:		Announcements	
10:		Public Comment: See note below	
11:		Adjourn	P. Marabella, MD, Chair

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy please email the Clerk to the Committee at: mholguin@calvivahealth.org

The next meeting will be held in Fresno County, **July 19th, 2018**.

For address please contact the Clerk to the Committee at: mholguin@calvivahealth.org

“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”