

AGENDA

Fresno-Kings-Madera Regional Health Authority CalViva Health Quality Improvement/Utilization Management Committee

Date: February 21st, 2019
Time: 10:30 a.m. -12:00 p.m.

Meeting Location: CalViva Health
7625 North Palm Avenue; Suite #109
Fresno, CA 93711

1:	Call to Order	P. Marabella, MD, Chair
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2: Action	Consent Agenda	P. Marabella, MD, Chair
Attachment A	Committee Minutes November 15, 2018	
Attachment B	Provider Update Medical Policies Q4	
Attachment C	CCS Report	
Attachment D	Provider Preventable Conditions Report (Q4)	
Attachment E	A&G Inter Rater Reliability Report (IRR)	
Attachment F	A&G Classification Audit Report	
Attachment G	Quarterly A&G Member Letter Monitoring Report	
Attachment H	CCC DMHC Expedited Grievance Member Report	
Attachment I	Health Education Incentive Program	
Attachment J	Public Programs Report Q4	
	Pharmacy Formulary (Full January RDL available at meeting)	
	<i>Recommended Action: Approve Consent Agenda</i>	

3: Action	QI Business	P. Marabella, MD, Chair
	<u>Appeals & Grievances:</u>	
Attachment K	Dashboard and Turnaround Time Report (December)	
Attachment L	Executive Summary Q4	
Attachment M	Quarterly Member Report Q4	
Attachment N	Potential Quality Issues Q4	
Attachment O	Provider Office Wait Time Report Q2 2018	
Attachment P	Avoidance of Antibiotics for Bronchitis (AAB) QI Summary	
Attachment Q	Monitoring of Patients on Persistent Medications (MPM) QI Summary	

4: Action	Quality Improvement/Utilization Management Business <i>(PowerPoint Presentation - Presentation handouts available at meeting)</i>	
Attachment R	QI Executive Summary & 2018 Work Plan End of Year Evaluation	
Attachment S	UM/CM Executive Summary & 2018 Work Plan End of Year Evaluation	

Agenda Item: DHCS Quality Corrective Action Plan

5: Action	Attachment T Attachment U Attachment V Attachment W Attachment X	UM Business Key Indicator Report and Turn Around time Report (Dec.) Case Management, Transitional Care & Palliative Care (Q4) Specialty Referrals Report – HN Q4 Specialty Referrals Reports – La Salle Q1-Q3 2018 Clinical Practice and Preventive Health Guidelines	P. Marabella, MD, Chair
6: Action	Attachment Y	Policies & Procedures Quality Improvement Policy Review	P. Marabella, MD, Chair
7: Information	Attachment Z	Compliance Update Compliance Regulatory Report	Mary Beth Corrado, CCO
8:		Old Business	P. Marabella, MD, Chair
9:		Announcements	
10:		Public Comment: See note below	
11:		Adjourn	P. Marabella, MD, Chair

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy please email the Clerk to the Committee at: aalvarado@calvivahealth.org

The next meeting will be held in Fresno County, March 21st, 2019.
For address please contact the Clerk to the Committee at: aalvarado@calvivahealth.org

“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”