

# AGENDA

## CalViva Health Public Policy Committee

March 4, 2020

11:30am – 1:30pm

CalViva Health

7625 N. Palm Ave., Suite 109

Fresno, CA 93711

		TOPIC OF DISCUSSION	PRESENTER
1:		Call to Order	Joe Neves, Chair
2: Action	Attachment A	Minutes for December 4, 2019 Meeting <i>Recommended Action: Approve Minutes</i>	Joe Neves, Chair
3: Information	Attachment B	Committee Membership Update	Joe Neves, Chair
4: Information	Attachment C	Enrollment Dashboard	Mary Lourdes Leone
5: Information	Handouts will be available at meeting	Annual Report	Courtney Shapiro
<i>PowerPoint Presentation will be used for Items 6 – 10</i>			
6: Information	Attachment D	Appeals, Grievances and Complaints Appeal and Grievance Report	Mary Lourdes Leone
7: Information	No Attachment	Department of Managed Health Care (DMHC) and Department of Health Care Services (DHCS) Audits	Mary Lourdes Leone
8: Information	Attachment E	Health Education CalViva Health Education Incentive Programs Semi-Annual Report Q3 & Q4 Report	Jeffrey Nkansah/ Steven Si
9: Information	No Attachment	Population Needs Assessment	Jeffrey Nkansah/ Steven Si
10: Information	Attachment F	Annual Operational Compliance Report	Mary Lourdes Leone
11: Information	No Attachment	2020 CalViva Health Member Handbook / Evidence of Coverage	Jeffrey Nkansah
12: Information		Announcements	

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**13: Information**

**Public Comment: See Note Below**

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**14: Information**

**Adjourn**

Joe Neves, Chair

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Next Meeting: June 10, 2020, 11:30am-1:30pm  
Kings County, 1400 W. Lacey Boulevard, Hanford, CA

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

If you would like a copy of the supporting documents please email: [Cshapiro@calvivahealth.org](mailto:Cshapiro@calvivahealth.org)

If special accommodations are needed to participate in this meeting, please contact Cheryl Hurley at 559-540-7842 during regular business hours  
(M-F 8:00 a.m. – 5:00 p.m.)

**“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”**