

# AGENDA

## Fresno-Kings-Madera Regional Health Authority CalViva Health Quality Improvement/Utilization Management Committee

Date: March 19<sup>th</sup>, 2020  
Time: 10:30 a.m. -12:00 p.m.

**Meeting Location:** CalViva Health  
7625 North Palm Avenue; Suite #109  
Fresno, CA 93711

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<b>1:</b>		<b>Call to Order</b>	P. Marabella, MD, Chair
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<b>2: Action</b>		<b>Consent Agenda</b>	P. Marabella, MD, Chair
	Attachment A	Committee Minutes: February 28, 2020	
	Attachment B	QI/UM Committee Charter 2020	
	Attachment C	Medical Policies Provider Update (Q4 2019)	
	Attachment D	Standing Referrals Report (Q4 2019)	
		Pharmacy Formulary ( <i>full March PDL available at meeting</i> )	
		<i>Recommended Action: Approve Consent Agenda</i>	

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<b>3: Action</b>		<b>QI Business</b>	P. Marabella, MD, Chair
		<u>Appeals &amp; Grievances:</u>	
	Attachment E	Appeals & Grievances Dashboard (January)	
	Attachment F	MHN Performance Indicator Report for Behavioral Health Services (Q4 2019)	
	Attachment G	SPD HRA Outreach (Q4 2019)	
	Attachment H	Quality Improvement Activity Summaries (Comprehensive Diabetes Care and Childhood Immunization Status Combo 10)	

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<b>4: Action</b>		<b>Quality Improvement/ Utilization Management/Case Management Business</b>	
		<i>(PowerPoint Presentation - Presentation handouts available at meeting)</i>	
	Attachment I	Quality Improvement Annual Work Plan 2020	
	Attachment J	Quality Improvement Program Description 2020	
	Attachment K	Utilization Management / Case Management Work plan 2020	

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<b>5: Action</b>		<b>UM/CM Business</b>	P. Marabella, MD, Chair
	Attachment L	Key Indicator Report & Turn Around Time Report (January)	
	Attachment M	UM Concurrent Review Report (Q4 2019)	
	Attachment N	Case Management and CCM Report (Q4 2019)	

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<b>6: Action</b>		<b>Pharmacy Business</b>	
	Attachment O	Executive Summary (Q4 2019)	

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	Attachment P	Pharmacy Operations Metrics Report (Q4 2019)	
	Attachment Q	CalViva Health Pharmacy Call Report (Q4 2019)	
	Attachment R	Pharmacy Top 30 Prior Authorizations (Q4 2019)	
	Attachment S	Pharmacy Inter-Rater Reliability Test Results (Q3 and Q4 2019)	
<b>7: Action</b>		<b>Credentialing &amp; Peer Review Subcommittee Business</b>	
	Attachment T	Credentialing Subcommittee Report (Q1- 2020)	
	Attachment U	Peer Review Subcommittee Report (Q1 2020)	
<b>8: Information</b>		<b>Compliance Update</b>	
	Attachment V	Compliance Regulatory Report	
<b>9:</b>		<b>Old Business</b>	P. Marabella, MD, Chair
<b>10:</b>		<b>Announcements</b>	
<b>11:</b>		<b>Public Comment:</b> See note below	
<b>12:</b>		<b>Adjourn</b>	P. Marabella, MD, Chair

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy please email the Clerk to the Committee at: [handerson@calvivahealth.org](mailto:handerson@calvivahealth.org)

The next meeting will be held in Fresno County, May 21<sup>st</sup>, 2020.  
For address please contact the Clerk to the Committee at: [handerson@calvivahealth.org](mailto:handerson@calvivahealth.org)

**“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”**