

Fresno-Kings-Madera
Regional Health Authority

**CalViva Health
Commission**
Meeting Minutes
September 20th, 2012

Kings County Government Center
Administration Building
1400 W Lacey Boulevard
Hanford, CA 93230

Commission Members			
✓	Deborah Poochigian, Fresno County Board of Supervisor		David Rogers, Madera County Board of Supervisors
	Edward L Moreno, M.D., Director, Fresno County Dept. of Public Health	✓	Van Do-Reynoso, Director, Madera County Dept. of Social Services
✓	Stephen Ramirez Fresno County At-large Appointee		Aftab Naz, Madera County At-large Appointee
✓	David Cardona, M.D., Fresno County At-large Appointee	✓ *	Tim Curley, Valley Children's Hospital Appointee
✓	David Hodge, M.D., Chair, Fresno County At-large Appointee		Abdul Kassir; Community Medical Center Representative
✓	Soyla Griffin, Fresno County At-large Appointee	✓ *	Conrad Chao, Commission At-large Appointee, Fresno
✓	Joe Neves, Vice Chair, Kings County Board of Supervisors	✓	Derrick Gruen, Commission At-large Appointee, Kings County
✓	Keith Winkler, Director, Kings County Dept. of Public Health	✓	Paulo Soares, Commission At-large Appointee, Madera County
✓	Harold Nikoghosian, Kings County At-large Appointee		
Commission Staff			
✓	Gregory Hund, Chief Executive Officer (CEO)	✓	Mary Beth Corrado, Chief Compliance Officer (CCO)
✓	William Gregor, Chief Financial Officer (CFO)	✓	Cynthia Reiter, Clerk to the Commission
✓	Patrick Marabella, M.D., Chief Medical Officer (CMO)	✓	Amy Schneider, Director of Medical Management
General Counsel and Consultants			
✓	David Prentice, General Counsel		
✓ = Commissioners, Staff, General Counsel Present, ✓ * = Arrived Late			

AGENDA ITEM / PRESENTER	MOTIONS / MAJOR DISCUSSIONS	ACTION TAKEN
#1 Call to Order	The meeting was called to order at 1:30pm. A quorum was present.	
#2 Consent Agenda - Commission Minutes	All consent items were presented and accepted as read.	Motion: Approve the Consent Agenda. 11-0 (Neves/Winkler)

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<p>7/19/12</p> <ul style="list-style-type: none"> - Executive Committee Minutes 9/17/2012 - Policy CO-102 Contract Authority - Executive Committee Schedule for 2012 <p>Action D. Hodge, MD, Chair</p>		
<p>#3 Commission Meeting Location for the remainder of 2012</p> <p>Information D. Hodge, MD, Chair</p>	<p><i>T Curley arrived at 1:31pm</i></p> <p>Due to a scheduling conflict with the Council of Fresno County Governments building the meeting location for the remainder of 2012 has been revised:</p> <ul style="list-style-type: none"> • October – Madera County • November – CalViva Health office 	
<p>#4 Conflict of Interest</p> <p>Action D. Hodge, MD, Chair</p>	<p>The Conflict of Interest code must be updated biennially. The proposed conflict-of-interest specifically states each position within the agency that is involved in the making or participation of decisions which may foreseeably have a material financial effect on the organization and/or the individual. In light of the review, two positions have been added: Chief Compliance Officer and Chief Medical Officer.</p>	<p>Motion: <i>Approve the Conflict of Interest Code 12-0 (Neves/Poohigian)</i></p>
<p>#5 New Amendment to the Administrative Services Agreement with Health Net to include CMS Terms.</p> <p>Information D. Hodge, MD, Chair</p>	<p><i>C Chao, MD arrived at 1:32pm</i></p> <p>A new amendment to the Administrative Services Agreement with Health Net is being worked on. Some CMS Terms are being included. This change was necessitated to conform to federal requirements for the Duals program. There is no cost impact associated with the amendment.</p>	

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<p>#6 New Amendment to the Capitated Provider Services Agreement with Health Net to include Community Based Adult Services.</p> <p>Information D. Hodge, MD, Chair</p>	<p>A new amendment to the Capitated Provider Services Agreement with Health Net is being worked on. This amendment will include language that refers to the Community Based Adult Services program that will start on October 1, 2012.</p>	
<p>#7 Healthy Families Transition/Kaiser Implementation</p> <p>Information Dr. Hodge, MD, Chair</p>	<p>The Healthy Families transition will occur in three phases with the first starting on January 1, 2013. The first phase will include the transfer of Health Net Healthy Families members to CalViva. The second phase will start on April 1, 2013 with the Kaiser enrollees being transferred to CalViva. CalViva will contract with Kaiser on a pass through basis in order for Kaiser to maintain their current members. There is no additional risk to the authority for this pass through service. The third phase will start August 1, 2013 and will involve members of Healthy Families plans that do not also have a Medi-Cal contract.</p>	
<p>#8 National Committee for Quality Assurance Accreditation</p> <p>Information D. Hodge, MD, Chair</p>	<p>CalViva will be meeting with a consultant to assess potential investment (time and cost) to achieve National Committee for Quality Assurance accreditation requirements.</p>	
<p>#9 Public Policy Committee</p>	<p>The Public Policy meeting scheduled September 5, 2012 was an "Educational Session" due to a lack of quorum. Member activities were shared:</p> <ul style="list-style-type: none"> ✓ Grievances and Complaints ✓ Marketing 	

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Information D. Hodge, MD, Chair	<ul style="list-style-type: none"> ✓ Member Literature ✓ Group Needs Assessment ✓ Community Based Adult Services ✓ Member Rights Program Integrity <p>MB Corrado, CCO, is researching the possibility of having Community Based Organizations represent the member population in order to accommodate proper quorum per meeting. DMHC will give final approval.</p>	
#10 Standing Reports Action W. Gregor, CFO MB Corrado, CCO	<p><u>Finance</u> W. Gregor presented the financial statement as of August 2012. The TNE amount exceeds the fully phased in minimum required by the state. The income statement shows that overall positive variance to budget.</p> <p><i>C Chao, MD left at 1:58pm</i></p> <p><u>Compliance</u> Summary of Filings- No new HIPAA cases were reported. One new Fraud, Waste, and Abuse breach was reported that related to drug seeking behavior by a member. Providers were notified of member and activity.</p> <p>Compliance Activities • Health Net Oversight Audit is now complete. A written report has been sent to Health Net. The audit covered</p>	<p>Motion: Accept the Monthly Financials. 13-0 (Curley/Neves)</p> <p>Motion: Accept Compliance Report. 13-0 (Curley/Neves)</p>

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<p>P. Marabella, MD, CMO</p>	<p>most operational areas and consisted mostly of desk reviews. An on-site visit was also conducted. Overall, Health Net did well and is performing in accordance with CalViva requirements. There were no significant issues identified. A few minor issues/opportunities for enhancement were noted and Health Net has been requested to provide an action plan addressing those areas. Their response is due at the end of October.</p> <ul style="list-style-type: none"> • Department of Health Care Services Medi-Cal contracts have been amended: <ul style="list-style-type: none"> • CBAS (signed, effective 10/1/12) • HIPPA (in review) • Healthy Families Transition (draft amendment is due by the end of September) • CalViva has now received and responded to the preliminary report for the Department of Managed Health Care Financial Audit. The finalized report has also been received and CalViva is in full compliance. This report will be posted to the DMHC website and available to the public. <p><u>Medical Management</u></p> <p><u>Key Indicator Report</u> The Key Indicator Report provides a summary by month of key utilization and quality data measures to allow the committee to monitor for trends that may require further</p>	<p>Motion: <i>Accept Medical Management Report. 13-0 (Rogers/Cardona)</i></p>

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<p>G. Hund, CEO</p>	<p>investigation.</p> <p>SPD continues to increase and now showing to be a heavier burden than anticipated. There are additional strategies to improve utilization for SPD and all members:</p> <ul style="list-style-type: none"> • Case managers will be hospital based and work with members and providers prior to leaving the hospital. • Vendors will assist in scheduling appointments with the PCP's and help ensure that appointments are followed through with after discharge. • Pharmacy vendor to assist members for thirty days upon departure from hospital to ensure proper medication usage. • Redeploying resources to ambulatory case management and complex case management. <p><i>C Chao, MD returned at 2:15pm</i></p> <p>Appeals and Grievances Dashboard The Appeals and Grievances Dashboard was presented to the Commission. This report depicts the number and type of appeals and grievances that CalViva Members have submitted and compliance with regulatory standards.</p> <p><u>Executive Report</u> Dashboard Summary report of Dashboard as of September 2012 continues to show membership is growing at a steady</p>	<p>Motion: Accept Executive Updates. 13-0 (Curley/Neves)</p>

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	<p>pace. We are currently at 190,000 members. Market share is continuing to trend upward for member choice.</p> <p>Affordable Care Act The Affordable Care Act (ACA) has been declared as constitutional. There will be significant growth in 2014 if approved. CV has been working with the Local Health Plans of California to meet the requirements in a timely fashion.</p> <p>Basic Health Plan The Basic Health Plan (BHP) did not get approval from the Appropriations Committee. The governor may call a special meeting in January to discuss health related issues. The BHP will likely be re-introduced for legislative approval.</p> <p>Duals Eligible Special Needs Program CV has signed an agreement with HN for the DSNP (Dual Eligible Special Needs Plan) Program for Fresno County. The DSNP program will start January 1, 2013.</p>	
<p>#11 Educational Luncheon by Local Health Plans of California</p> <p>Information D. Hodge, MD, Chair</p>	<p>John Ramey, Executive Director of the Local Health Plans of California, will provide an educational session at a luncheon on September 26, 2012. All Commissioners are invited.</p>	
<p>#12 Final Comments from Commission Members and Staff</p>	<p>None.</p>	
<p>#13 Announcements</p>	<p>None.</p>	
<p>#14 Public Comment</p>	<p>None.</p>	

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#15 Adjourn	The meeting was adjourned at 2:24pm. Next Commission meeting is scheduled for October 18 th , 2012 in Madera.	

Submitted this Day: September 20, 2012

Submitted by: Cynthia Reiter
 Cynthia Reiter
 Clerk to the Commission