

Fresno-Kings-Madera
Regional Health Authority

CalViva Health
Commission
Meeting Minutes
October 16, 2014

Meeting Location
CalViva Health
1315 Van Ness Ave Suite 201
Fresno, CA 93721

Commission Members	
✓	Deborah Poochigian, Fresno County Board of Supervisor
✓	David Pomaville, Director, Fresno County Dept. of Public Health
✓	Stephen Ramirez Fresno County At-large Appointee
✓	David Cardona, M.D., Fresno County At-large Appointee
✓	David Hodge, M.D., Chair, Fresno County At-large Appointee
✓	Soyla Griffin, Fresno County At-large Appointee
✓	Joe Neves, Vice Chair, Kings County Board of Supervisors
✓	Keith Winkler, Director, Kings County Dept. of Public Health
✓	Harold Nikoghosian, Kings County At-large Appointee
Commission Staff	
✓	Gregory Hund, Chief Executive Officer (CEO)
✓	William Gregor, Chief Financial Officer (CFO)
✓	Patrick Marabella, M.D., Chief Medical Officer (CMO)
General Counsel and Consultants	
✓	Jason Epperson, General Counsel
✓	= Commissioners, Staff, General Counsel Present,
✓	* = Commissioners arrived late/or left early

✓	David Rogers, Madera County Board of Supervisors
✓	Van Do-Reynoso, Director, Madera County Dept. of Social Services
✓	Aftab Naz, Madera County At-large Appointee
✓	Tim Curley, Valley Children's Hospital Appointee
✓	Vacant, Community Medical Center Representative
✓	John Frye, Commission At-large Appointee, Fresno
✓	Derrick Gruen, Commission At-large Appointee, Kings County
✓	Paulo Soares, Commission At-large Appointee, Madera County
✓	Mary Beth Corrado, Chief Compliance Officer (CCO)
✓	Jeff Nkansah, Clerk to the Commission
✓	Amy Schneider, Director of Medical Management
✓	Kim Lopez, Office Assistant

AGENDA ITEM / PRESENTER	MOTIONS / MAJOR DISCUSSIONS	ACTION TAKEN
#1 Call to Order	The meeting was called to order at 1:32pm. A quorum was present.	
#2 Consent Agenda • Commission Minutes 9/18/14	All consent items were presented and accepted as read.	Motion: Approve the Consent Agenda. 13-0-0-3 (Rogers/Neves)

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<ul style="list-style-type: none"> • Finance Committee Minutes 7/18/2014 • Q/UM Committee Minutes 8/7/14 <p>Action</p> <p>David Hodge, M.D, Chairman</p>		
<p>#3 Financial Audit Report for Fiscal Year 2014</p> <p>Action</p> <p>William Gregor, CFO</p>	<p>The Financial Audit Report for Fiscal Year 2014 was presented by representatives of Moss Adams. There were no negative findings or adjustments to the preliminary financial statements previously submitted by staff.</p>	<p>Motion: Approve Audit Report 13-0-0-3 (Griffin/Neves)</p>
<p>#4 Facility Planning</p> <p>Action</p> <p>Greg Hund, CEO</p>	<p>G. Hund proposed an Ad-Hoc Committee to be established regarding the CVH building lease. The lease will be up for renewal in February 2016. CVH would like an Ad-Hoc committee made up of current Finance Committee members to determine the possibility of relocation. The Ad-Hoc committee would evaluate the options and make recommendations to the Commission.</p>	<p>Motion: Approve Ad-Hoc Committee 13-0-0-3 (Rogers/Soares)</p>
<p>#5 Medical Center Request to Appointment</p> <p>Action</p> <p>D. Hodge, MD, Chair</p>	<p>Effective September 30, 2014, Mr. Abdul Kassir resigned from the Commission seat assigned to Community Regional Medical Center. An appointment letter will be submitted to Community Regional Medical Center to request a representative to fill the vacant Commission seat within thirty (30) days of the date of the letter.</p>	<p>Motion: Approve Request to Appointment Letter 13-0-0-3 (Winkler/Rogers)</p>

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<p>#6 2015 Calendar Year Meeting Proposal</p> <p>Action D. Hodge, MD, Chair</p>	<p>The 2015 Proposed Calendar was presented and accepted with a change of date. The May 21, 2015 date was changed to May 28, 2015 for the following Committees</p> <ul style="list-style-type: none"> ➤ Commission ➤ Finance Committee ➤ QI/UM Committee ➤ Peer Review Sub-Committee ➤ Credentialing Sub-Committee <p>The Meeting Location for the March 19, 2015 Commission meeting may be moved from the First 5 Family Resource Center if an alternative location is confirmed. The Public Policy Committee 2015 Proposed Calendar was submitted and accepted as presented. The updated calendars will be distributed to all Commission and Committee members.</p>	<p>Motion: Approve Proposed Calendars 13-0-0-3 (Curly/Rogers)</p>
<p>#7 2014 Cultural and Linguistics (C&L) Mid-Year Evaluation</p> <p>Patrick Marabella, M.D, CMO</p>	<p>P. Marabella presented the Mid-Year evaluation January through June 2014 of the Cultural and Linguistics Services CVH provides. The work plan is based on services that support and maintain compliance with regulatory and contractual requirements. The 2014 work plan is divided into four categories with a target completion by the end of 2014.</p> <ul style="list-style-type: none"> ➤ Language Assistance Services ➤ Compliance Monitoring ➤ Communication, Training and Education ➤ Health Literacy and Cultural Competency 	<p>Motion: Approve 2014 C&L Mid-Year Evaluation 13 – 0 – 0 - 3(Nikogoshian/Curley)</p>

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<p>#8 2014 Health Education Mid-Year Evaluation</p>	<p>All of the activities are on target except for slight delay in development of some materials.</p> <p>P. Marabella provided a second presentation of the CVH Health Education Work Plan Mid-Year Evaluation Summary and Work Plan. The report reflects progress of the 14 program goals and provides evaluation of 4 major initiative goals. All goals are expected to be met by the end of calendar year:</p> <ul style="list-style-type: none"> ➤ Fit Families for life- weight management ➤ Kids and Teen Challenge Program- well care ➤ Quit for Life- smoking cessation program ➤ Member Orientation 	
<p>#9 Standing Reports</p> <p>Finance Report William Gregor CFO</p> <p>Compliance Report Mary Beth Corrado, CCO</p>	<p>Finance W. Gregor presented the Financial Statements as of September 30, 2014. As of September, Tangible net equity stands at \$18.5 Million; 225% of the minimum required by the state.</p> <p>Compliance Report M.B. Corrado presented the Compliance Report. Highlights of this report include:</p> <ul style="list-style-type: none"> ➤ 6 new low risk Privacy and Security Breach Cases reported to DHCS. These cases primarily result from incorrect addresses that were not updated by members or providers. 	


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	<ul style="list-style-type: none"> ➤ 0 new fraud cases ➤ Quarter 1 Provider Dispute Resolution Case Audit (PDR) is complete and no CAP is required. ➤ Quarter 2 2014 PDR audits are now in progress. ➤ The Annual Oversight Audits of Health Net are all completed except for two areas that are in the final stages and will be completed soon. ➤ DHCS conducted a Random Facility Site Review (FSR) from June 2, 2014 through June 5, 2014. The review consisted of random full scope facility visits and Medical Record Review (MRR) at selected provider sites. CalViva received the DHCS report on October 6th and the overall scores for the Plan were 94% for FSRs and 88% for MRRs. A corrective action plan is required for several provider sites and some sites will undergo a repeat survey based on Corrective Action Plans (CAPs). ➤ The Behavioral Health Treatment (BHT) Autism Benefit became effective 9/15/14. Initial filings are due to DHCS and DMHC by October 24, 2014. CalViva's BHT services will be provided through Health Net's affiliate MHN Services (MHN) and Kaiser. We are working with both plans on the implementation. There have been no significant problems since implementation on September 15, 2014. 	

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<p>Medical Management Patrick Marabella, M.D, CMO</p>	<p><u>Medical Management</u> Key Indicator Report</p> <p>P. Marabella reviewed Key Indicator report and focused on the inpatient (days/1000) SPD numbers increase due to increase in enrollment. A further review of the specifics related to the increase found the length of stay increase is due to members with more severe illnesses. Case management will be more involved in managing inpatients and in proper follow up care to prevent re-admission into the hospital.</p> <p><u>Appeals and Grievances</u></p> <p>P. Marabella presented the Appeals and Grievances dashboard.</p> <ul style="list-style-type: none"> ➤ 60 total grievances received for the month of August. ➤ 76 grievances were resolved: 52 were quality of service cases, 24 were from quality of care cases. ➤ The recent increase in overall grievance volume may be due to the 30% increase in enrollment—many of these new enrollees may be unfamiliar with Managed Medi-Cal and may have underlying illness which may cause dissatisfaction in care received. 	

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<p>Executive Dashboard Greg Hund, CEO</p>	<p><u>Executive Report:</u> Executive Dashboard G. Hund presented the Executive Dashboard for September 2014. He also noted that as of October 2014, CalViva Health had a total of 288,000 members. Market share has increased to 69.24% at the end of August.</p>	<p>Motion: Accept standing reports 13 - 0 - 0 - 3 (Neves/Poohigian)</p>
<p>#9 Final Comments from Commission Members and Staff</p>		
<p>#10 Announcements</p>	<p>G. Hund introduced the new Office Manager/Administrative Coordinator, Cheryl Hurley, for CVH.</p>	
<p>#11 Public Comment</p>	<p>None</p>	
<p>#12 Adjourn</p>	<p>The meeting was adjourned at 2:35 PM. The next Commission meeting is scheduled for November 20, 2014 in Fresno County.</p>	

Submitted this Day: February 19, 2015

Submitted by: 
 Jeff Nikansah
 Clerk to the Commission