

# AGENDA

## Fresno-Kings-Madera Regional Health Authority CalViva Health Quality Improvement/Utilization Management Committee

Date: March 15<sup>th</sup>, 2018  
Time: 10:30 a.m. -12:00 p.m.

**Meeting Location:** CalViva Health  
7625 North Palm Avenue; Suite #109  
Fresno, CA 93711

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<b>1:</b>		<b>Call to Order</b>	P. Marabella, MD, Chair
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<b>2: Action</b>		<b>Consent Agenda</b>	P. Marabella, MD, Chair
	Attachment A	Committee Minutes: February 15, 2018	
	Attachment B	QI/UM Committee Charter 2018	
	Attachment C	Standing Referrals Report Q4	
	Attachment D	Medical Policies Provider Update Q4	
	Attachment E	CCS Report	
	Attachment F	Pharmacy Provider Update Q4	
	Attachment G	Pharmacy Formulary - March (condensed)	
		<i>Recommended Action: Approve Consent Agenda</i>	

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<b>3: Action</b>		<b>QI Business</b>	P. Marabella, MD, Chair
	Attachment H	Appeals & Grievances Dashboard (January)	
	Attachment I	MHN Performance Indicator Report Q4	
	Attachment J	PM-160 Report	
	Attachment K	CCC DMHC Expedited Grievance Report - January	

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<b>4: Action</b>		<b>Quality Improvement/Utilization Management Business</b> <i>(PowerPoint Presentation - Presentation handouts available at meeting)</i>	
	Attachment L	2018 Quality Improvement Program Description	
	Attachment M	2018 Quality Improvement Work Plan	
	Attachment N	2018 Utilization Management Case Management Program Description	
	Attachment O	2018 Utilization Management Case Management Work Plan	

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<b>5: Action</b>		<b>UM Business</b>	P. Marabella, MD, Chair
	Attachment P	Key Indicator Report (January) & TAT Report (December)	
	Attachment Q	UM Concurrent Review Report Q3 & Q4	
	Attachment R	Concurrent Review Inter Rater Reliability (IRR) – Q4	
	Attachment S	Specialty Referrals Report – HN	
	Attachment T	Inter-Rater Reliability Results (IRR) for Physicians and Non-Physicians Annual Report	

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<b>6: Action</b>	Attachment U Attachment V Attachment W Attachment X Attachment Y	<b>Pharmacy Business</b> Executive Summary Operations Metrics Report Pharmacy Inter-rater Reliability Test Results - Annual Pharmacy Top 30 Prior Authorizations Quality Assurance for Pharmacy - Annual	
<b>7: Action</b>	Attachment Z Attachment AA	<b>Credentialing &amp; Peer Review Subcommittee Business</b> Credentialing Subcommittee Report Q1- 2018 Peer Review Subcommittee Report Q1- 2018	
<b>8: Action</b>		<b>Compliance Update</b> Compliance Regulatory Report	Mary Beth Corrado, CCO
<b>9:</b>		<b>Old Business</b>	P. Marabella, MD, Chair
<b>10:</b>		<b>Announcements</b>	
<b>11:</b>		<b>Public Comment:</b> See note below	
<b>12:</b>		<b>Adjourn</b>	P. Marabella, MD, Chair

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy please email the

Clerk to the Committee at: [mholguin@calvivahealth.org](mailto:mholguin@calvivahealth.org)

The next meeting will be held in Fresno County, **May 17<sup>th</sup>, 2018**.

For address please contact the Clerk to the Committee at: [mholguin@calvivahealth.org](mailto:mholguin@calvivahealth.org)

**“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”**