

# AGENDA

## Fresno-Kings-Madera Regional Health Authority CalViva Health Quality Improvement/Utilization Management Committee

Date: February 15<sup>th</sup>, 2018  
Time: 10:30 a.m. -12:00 p.m.

**Meeting Location:** CalViva Health  
7625 North Palm Avenue; Suite #109  
Fresno, CA 93711

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<b>1:</b>	<b>Call to Order</b>	P. Marabella, MD, Chair
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<b>2: Action</b>	<b>Consent Agenda</b>	P. Marabella, MD, Chair
Attachment A	Committee Minutes: December 8, 2017	
Attachment B	Provider Update Medical Policies Q3	
Attachment C	CCS Report	
Attachment D	Specialty Referrals Reports – Adventist, EHS, First Choice, IMG, La Salle	
Attachment E	Health Education Incentive Program	
Attachment F	A&G Inter Rater Reliability Report (IRR)	
Attachment G	Appeals & Grievances Classification Audit Report	
Attachment H	Provider Preventable Conditions Report (Q4)	
Attachment I	Provider Office Wait Time Report Q3 & Q4	
Attachment J	Public Programs Report Q4	
Attachment K	Pharmacy Provider Update Q4 & Formulary (January-condensed)	
	<i>Recommended Action: Approve Consent Agenda</i>	

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<b>3: Action</b>	<b>QI Business</b>	P. Marabella, MD, Chair
	<u>Appeals &amp; Grievances:</u>	
Attachment L	Dashboard (December)	
Attachment M	Executive Summary Q4	
Attachment N	Quarterly Member Report Q4	
Attachment O	Quarterly A&G Member Letter Monitoring Report	
Attachment P	CCC DMHC Expedited Grievance Member Report	
Attachment Q	Initial Health Assessment Q3	
Attachment R	Potential Quality Issues Q4	

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<b>4: Action</b>	<b>Quality Improvement/Utilization Management Business</b> <i>(PowerPoint Presentation - Presentation handouts available at meeting)</i>	
Attachment S	QI Executive Summary & 2017 Work Plan Annual Evaluation	
Attachment T	UM/CM Executive Summary & 2017 Work Plan Annual Evaluation	

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<b>5: Action</b>	Attachment U Attachment V	<b>UM Business</b> Key Indicator Report Case Management Q4	P. Marabella, MD, Chair
<b>6: Information</b>		<b>Compliance Update</b> Compliance Regulatory Report	Mary Beth Corrado, CCO
<b>7:</b>		<b>Old Business</b>	P. Marabella, MD, Chair
<b>8:</b>		<b>Announcements</b>	
<b>9:</b>		<b>Public Comment:</b> See note below	
<b>10:</b>		<b>Adjourn</b>	P. Marabella, MD, Chair

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy please email the Clerk to the Committee at: [mholguin@calvivahealth.org](mailto:mholguin@calvivahealth.org)

The next meeting will be held in Fresno County, March 15<sup>th</sup>, 2017.

For address please contact the Clerk to the Committee at: [mholguin@calvivahealth.org](mailto:mholguin@calvivahealth.org)

**“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”**