

AGENDA

Fresno-Kings-Madera Regional Health Authority CalViva Health Quality Improvement/Utilization Management Committee

Date: May 21st, 2020

Time: 10:30 a.m. -12:00 p.m.

Meeting Location: CalViva Health

7625 North Palm Ave; Suite 109
Fresno, CA 93711

Teleconference: 515-604-9000

Participant Code: 201089

Separate confidential call-in information for the Credentialing and Peer Review meetings will be provided the day of the meetings to these Sub-Committee Members only.

1:		Call to Order	P. Marabella, MD, Chair
2: Action		Consent Agenda	P. Marabella, MD, Chair
	Attachment A	Committee Minutes: March 19 th , 2020	
	Attachment B	Appeals and Grievances IRR Report (Q1)	
	Attachment C	Appeals and Grievances Classification Audit Report (Q1)	
	Attachment D	CCC DMHC Expedited Grievance Report	
	Attachment E	Concurrent Review (IRR) Report (Q1)	
	Attachment F	Specialty Referrals Report – HN (Q4)	
	Attachment G	Pharmacy Provider Update (Q1)	
		Pharmacy Formulary (<i>full May PDL available at meeting</i>)	
		<i>Recommended Action: Approve Consent Agenda</i>	
3: Action		QI Business	P. Marabella, MD, Chair
		<u>Appeals & Grievances:</u>	
	Attachment H	Appeals & Grievances Dashboard (March)	
	Attachment I	Appeals & Grievances Executive Summary (Q1)	
	Attachment J	Appeals & Grievances Quarterly Member Report (Q1)	
	Attachment K	Quarterly A & G Member Letter Monitoring Report (Q1)	
	Attachment L	California Children’s Service Report (CCS) (Q1)	
	Attachment M	Potential Quality Issues (PQI) (Q1)	
	Attachment N	IHA Quarterly Audit Report (Q4)	
4: Action		Cultural & Linguistics/Health Education Business	
		<i>(PowerPoint Presentation - Presentation handouts available at meeting)</i>	
	Attachment O	2019 C & L Work Plan End of Year Evaluation & Executive Summary	
	Attachment P		

	Attachment Q	2020 Cultural & Linguistics Program Description with Change Summary	
	Attachment R	2020 Cultural & Linguistics Work Plan	
	Attachment S	Cultural & Linguistics Language Assistance Program Report	
	Attachment T	2019 Health Education Work Plan End of Year Evaluation & Executive Summary	
	Attachment U	2020 Health Education Program Description & Change Summary	
		2020 Health Education Work Plan	
5: Action		UM/CM Business	P. Marabella, MD, Chair
	Attachment V	Key Indicator Report & Turn Around Time Report (March)	
	Attachment W	UM Concurrent Review Report (Q1)	
	Attachment X	PA Member Letter Monitoring Report (Q1)	
	Attachment Y	Case Management and CCM Report (Q1)	
6: Information		Compliance Update	
	Attachment Z	Compliance Regulatory Report	
7:		Old Business	P. Marabella, MD, Chair
8:		Announcements	
9:		Public Comment: See note below	
10:		Adjourn	P. Marabella, MD, Chair

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy please email the Clerk to the Committee at: handerson@calvivahealth.org

The next meeting will be held in Fresno County, July 16th, 2020.

For address please contact the Clerk to the Committee at: handerson@calvivahealth.org

“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”