

AGENDA

Fresno-Kings-Madera Regional Health Authority CalViva Health Quality Improvement/Utilization Management Committee

Date: September 20, 2018
Time: 10:30 a.m. -12:00 p.m.

Meeting Location: CalViva Health
7625 North Palm Avenue; Suite #109
Fresno, CA 93711

1:	Call to Order	P. Marabella, MD, Chair
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2: Action	Consent Agenda	P. Marabella, MD, Chair
Attachment A	Committee Minutes: July 19, 2018	
Attachment B	California Children’s Service Report (CCS)	
Attachment C	Appeals & Grievances Classification Audit Report (Q2)	
Attachment D	Appeals & Grievances Inter Rater Reliability Report (Q2)	
Attachment E	Appeals & Grievances Daily Letter Monitoring Report (Q2)	
Attachment F	Medical Policy Updates (Q2)	
Attachment G	PM 160 Compliance & Analysis Report	
Attachment H	Pharmacy Provider Updates (Q3)	
Attachment I	Pharmacy Formulary List Condensed Version (<i>full July Formulary available at meeting</i>)	
	<i>Recommended Action: Approve Consent Agenda</i>	

3: Action	QI Business	P. Marabella, MD, Chair
	<u>Appeals & Grievances:</u>	
Attachment J	Appeals & Grievances Dashboard (July)	
Attachment K	Appeals & Grievances Executive Summary (Q2)	
Attachment L	Appeals & Grievances Quarterly Member Report (Q2)	
Attachment M	Initial Health Assessment Quarterly Audit Report (Q1&Q2)	
Attachment N	Potential Quality Issues (Q2)	
Attachment O	Public Programs Report (Q2)	
Attachment P	Appointment Availability & After-Hours Survey Results Provider Update	

4: Action	Quality Improvement/Utilization Management Business	P. Marabella, MD, Chair
	<i>(PowerPoint Presentation - Presentation handouts available at meeting)</i>	
Attachment Q	Quality Improvement Mid-Year Work Plan Evaluation & Executive Summary	
Attachment R	Utilization Management Mid-Year Work Plan Evaluation & Executive Summary	

	Attachment S	HEDIS® Update RY2018	
5: Action	Attachment T Attachment U Attachment V Attachment W Attachment X Attachment Y	UM Business Key Indicator Report (June) Turnaround Time Report (June) Utilization Management Concurrent Review Report (Q2) UM Concurrent Review IRR Report (Q2) Case Management Report/TCM Report/PC Report (Q2) UMCM Annual Policy Review Grid	P. Marabella, MD, Chair
6: Action	Attachment Z Attachment AA Attachment BB	Pharmacy Business Executive Summary (Q2) Operations Metrics Report (Q2) Top 30 Prior Authorizations	
7: Action	Attachment CC Attachment DD	Credentialing & Peer Review Subcommittee Business Credentialing Subcommittee Report Peer Review Subcommittee Report	
8: Action	Attachment EE	Compliance Update Compliance Regulatory Report	Mary Beth Corrado, CCO
9:		Old Business	P. Marabella, MD, Chair
10:		Announcements	
11:		Public Comment: See note below	
12:		Adjourn	P. Marabella, MD, Chair

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy please email the Clerk to the Committee at: mholguin@calvivahealth.org

The next meeting will be held in Fresno County, October 18, 2018.

For further information please contact the Clerk to the Committee at: mholguin@calvivahealth.org

“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”