

AGENDA

Fresno-Kings-Madera Regional Health Authority CalViva Health Quality Improvement/Utilization Management Committee

Date: May 20st, 2021

Time: 10:30 a.m. -12:00 p.m.

Meeting Location: CalViva Health
7625 North Palm Ave; Suite 109
Fresno, CA 93711

Teleconference: 515-604-9000
Participant Code: 201089

Separate confidential call-in information for the Credentialing and Peer Review meetings will be provided the day of the meetings to these Sub-Committee Members only.

1:	Call to Order	P. Marabella, MD, Chair
2: Action	Consent Agenda	P. Marabella, MD, Chair
Attachment A	Committee Minutes: March 18 th , 2021	
Attachment B	Appeals and Grievances IRR Report (Q1)	
Attachment C	Appeals and Grievances Classification Audit Report (Q1)	
Attachment D	CCC DMHC Expedited Grievance Report	
Attachment E	Concurrent Review (IRR) Report (Q1)	
Attachment F	California Children's Service Report (CCS) (Q1)	
Attachment G	Medical Policies Provider Update (Q1)	
Attachment H	Pharmacy Provider Update (Q2)	
	Pharmacy Formulary (<i>full May PDL available at meeting</i>)	
	<i>Recommended Action: Approve Consent Agenda</i>	
3: Action	QI Business	P. Marabella, MD, Chair
	<u>Appeals & Grievances:</u>	
Attachment I	Appeals & Grievances Dashboard (March)	
Attachment J	Appeals & Grievances Executive Summary (Q1)	
Attachment K	Appeals & Grievances Quarterly Member Report (Q1)	
Attachment L	Quarterly A & G Member Letter Monitoring Report (Q1)	
Attachment M	Appeals & Grievances Validation Audit Summary (Q4 2020)	
Attachment N	Potential Quality Issues (PQI) (Q1)	
Attachment O	Provider Office Wait Time Report (Q1)	
4: Action	Cultural & Linguistics/Health Education Business	
	<i>(PowerPoint Presentation - Presentation handouts available at meeting)</i>	
Attachment P	2020 Culture & Linguistics Work Plan End of Year Evaluation & Executive Summary	

	Attachment Q	2021 Cultural & Linguistics Program Description with Change Summary	
	Attachment R	2021 Cultural & Linguistics Work Plan	
	Attachment S	Cultural & Linguistics Language Assistance Program Report	
	Attachment T	2020 Health Education Work Plan End of Year Evaluation & Executive Summary	
	Attachment U	2021 Health Education Program Description & Change Summary	
	Attachment V	2021 Health Education Work Plan	
5: Action		UM/CM Business	P. Marabella, MD, Chair
	Attachment W	Key Indicator Report & Turn Around Time Report (March)	
	Attachment X	UM Concurrent Review Report (Q1)	
	Attachment Y	PA Member Letter Monitoring Report (Q1)	
	Attachment Z	TurningPoint Musculoskeletal Utilization Review (Q4)	
6: Action		Policy & Procedure Business	P. Marabella, MD, Chair
	Attachment AA	Quality Improvement Policy & Procedure Grid	
7: Action		Pharmacy Business	P. Marabella, MD, Chair
	Attachment BB	Pharmacy Executive Summary (Q1)	
	Attachment CC	CalViva Health Pharmacy Call report (Q1)	
	Attachment DD	Pharmacy Operations Metrics (Q1)	
	Attachment EE	Pharmacy Top 30 Prior Authorizations (Q1)	
	Attachment FF	Pharmacy Inter-Rater Reliability Results (IRR) (Q1)	
8: Information		Compliance Update	Mary Beth Corrado
	Attachment GG	Compliance Regulatory Report	
9:		Old Business	P. Marabella, MD, Chair
10:		Announcements	
11:		Public Comment: See note below	
12:		Adjourn	P. Marabella, MD, Chair

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy please email the Clerk to the Committee at: ASchneider@calvivahealth.org

The next meeting will be held in Fresno County, July 15th, 2021.

For address please contact the Clerk to the Committee at: ASchneider@calvivahealth.org

“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”