

# AGENDA

**CalViva Health**  
**Public Policy Committee**  
June 9, 2021  
11:30am – 1:30pm

CalViva Health  
7625 N. Palm Ave., Ste. 109  
Fresno, CA 93711

**Teleconference: 605-313-4819**  
**Participant Code: 270393**

## TOPIC OF DISCUSSION

### PRESENTER

PRESENTER		TOPIC OF DISCUSSION	
<b>1:</b>		<b>Call to Order</b>	Joe Neves, Chair
<b>2: Action</b>	Attachment A	<b>Minutes for March 3, 2021 Meeting</b>	Joe Neves, Chair
<i>Recommended Action: Approve Minutes</i>			
<i>Handouts will be available at meeting      PowerPoint Presentations will be used for item 3-6</i>			
<b>3: Information</b>	Attachment B	<b>Enrollment Dashboard</b>	Mary Lourdes Leone
<b>4: Information</b>	Attachment C Attachment C.1 Attachment C.2 Attachment C.3	<b>Health Education</b> Report Summary to Committee 2020 Work Plan End of Year Evaluation 2021 Program Description 2021 Work Plan	Steven Si
<b>5: Information</b>	Attachment D	<b>Appeals, Grievances and Complaints</b> Appeal and Grievance Report	Mary Lourdes Leone
<b>6: Information</b>	Attachment E.1 Attachment E.2 Attachment E.3 Attachment E.4	<b>Cultural and Linguistics</b> 2020 Summary and Work Plan Evaluation 2020 Summary and Language Assistance Program 2021 Summary and Program Description 2021 Summary and Work Plan	Steven Si
<b>7: Information</b>	No Attachment	<b>Population Needs Assessment Update</b>	Steven Si
<b>8: Information</b>	No Attachment	<b>2019 DMHC Follow-Up Audit Update</b>	Mary Lourdes Leone

<b>9: Information</b>	No Attachment	<b>2020 DHCS Audit Update</b>	Mary Lourdes Leone
<b>10: Action</b>	Attachment F.1	<b>Annual Public Policy Committee Charter Review</b> <i>Action: Approve Charter to forward to Commission for final approval</i>	
<b>11: Information</b>	No Attachment	<b>2021 CalViva Health Member Handbook / Evidence of Coverage Update</b>	Steven Si
<b>12:</b>		<b>Final Comments from Committee Members and Staff</b>	
<b>13:</b>		<b>Announcements</b>	
<b>14:</b>		<b>Public Comment: See Note Below</b>	
<b>15:</b>		<b>Adjourn</b>	Joe Neves, Chair

Next Meeting: September 1, 2021, 11:30am-1:30pm  
CalViva Health, 7625 N. Palm Ave #109, Fresno 93720

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

If you would like a copy of the supporting documents please email: [Cshapiro@calvivahealth.org](mailto:Cshapiro@calvivahealth.org)

If special accommodations are needed to participate in this meeting, please contact Cheryl Hurley at 559-540-7840 during regular business hours (M-F 8:00 a.m. – 5:00 p.m.)

**“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”**