



Community Supports

SERVICES TO HELP YOU LEAD A
BETTER QUALITY OF LIFE





Community Supports is a California Advancing and Innovating Medi-Cal (CalAIM) program put in place by the Department of Health Care Services (DHCS). It is one of many programs to help improve the health of Medi-Cal members across the state.

To learn more or to sign-up for a Community Supports services:




- 1 Call CalViva Health at **888-893-1569 (TTY:711)** toll free 24 hours a day, 7 days a week.
- 2 Call the State's Medi-Cal Health Care Options at **800-430-4263 (TTY 800-430-7077)**.
- 3 You may also ask your doctor or clinic about the services.

Introduction





Your health is important to us at CalViva Health. We can help you get care where and when you need it most. Let us help you find services that can help you live a healthy life.

Community Supports are new services provided by local organizations to help every person reach their full health potential. CalViva Health members have access to these optional Community Supports services. If you qualify, there are 14 types of services that can help you with your health and well-being. See what you may need and qualify for.





Services to Address Homelessness and Housing

Community Supports service	What you can get
<p data-bbox="118 375 399 449">Housing Transition Navigation Services</p> 	<p data-bbox="610 375 1370 411">Help with getting housing. This may include help with:</p> <ul data-bbox="610 436 1156 573" style="list-style-type: none">• Looking for a place to live or housing.• How to apply for housing.• Making a housing support plan. <p data-bbox="610 598 1255 625">YOU MAY BE ABLE TO GET SERVICES IF YOU:</p> <ul data-bbox="610 636 1386 808" style="list-style-type: none">• Are listed for housing help through the local homeless Coordinated Entry System, or similar system.• Are experiencing homelessness.• Are at-risk of becoming homeless.
<p data-bbox="118 844 418 917">Housing Tenancy and Sustaining Services</p> 	<p data-bbox="610 844 1500 955">Help with keeping your housing once you've moved in. This may include support with budgeting, timely rent payments, and understanding lease agreement rights and responsibilities.</p> <p data-bbox="610 980 1255 1008">YOU MAY BE ABLE TO GET SERVICES IF YOU:</p> <ul data-bbox="610 1018 1386 1245" style="list-style-type: none">• Receive Housing Transition/Navigation services• Are listed for housing help through the local homeless Coordinated Entry System, or a system like it.• Are experiencing homelessness.• Are at-risk of being homeless.
<p data-bbox="118 1278 367 1314">Housing Deposits</p> 	<p data-bbox="610 1278 1182 1314">Help with getting housing. This includes:</p> <ul data-bbox="610 1339 1378 1476" style="list-style-type: none">• Security deposits to get a lease.• First month's coverage of utilities.• First and last month's rent if required before move-in. <p data-bbox="610 1486 1255 1514">YOU MAY BE ABLE TO GET SERVICES IF YOU:</p> <ul data-bbox="610 1524 1386 1703" style="list-style-type: none">• Receive Housing Transition/Navigation services.• Are listed for housing help through the local homeless Coordinated Entry System, or a system like it.• Are experiencing homelessness.




Recuperative Services

Community Supports service	What you can get
<p data-bbox="120 390 380 464">Recuperative Care (Medical Respite)</p> 	<p data-bbox="612 390 1490 464">Short-term housing care for those who no longer need to be in a hospital but still need to heal from injury or illness.</p> <p data-bbox="612 489 1255 520">YOU MAY BE ABLE TO GET SERVICES IF YOU:</p> <ul data-bbox="612 527 1490 741" style="list-style-type: none"><li data-bbox="612 527 1490 600">• Are at-risk of needing to be in the hospital, or are just out of the hospital.<li data-bbox="612 617 1110 648">• Live alone with no formal support.<li data-bbox="612 665 1490 741">• Face the prospect of having no housing. Or, you have housing that could harm your health without upgrades.
<p data-bbox="120 779 350 810">Respite Services</p> 	<p data-bbox="612 779 1490 852">Short-term relief given to caregivers of those who need care or support on a short-term basis.</p> <p data-bbox="612 877 1255 909">YOU MAY BE ABLE TO GET SERVICES IF YOU:</p> <ul data-bbox="612 915 1490 1087" style="list-style-type: none"><li data-bbox="612 915 1243 947">• Live in a place that limits your daily activity.<li data-bbox="612 963 1422 995">• Are needing a caregiver to provide most of your support.<li data-bbox="612 1012 1490 1087">• Need caregiver relief to avoid being placed in a nursing home or someplace like it.
<p data-bbox="120 1125 573 1199">Short-Term Post-Hospitalization Housing</p> 	<p data-bbox="612 1125 1471 1199">A place where you can keep getting care for mental, or substance use disorder needs as soon as you leave a hospital.</p> <p data-bbox="612 1224 1255 1255">YOU MAY BE ABLE TO GET SERVICES IF YOU:</p> <ul data-bbox="612 1262 1138 1398" style="list-style-type: none"><li data-bbox="612 1262 976 1293">• Are leaving healing care.<li data-bbox="612 1310 1094 1341">• Are leaving an inpatient hospital.<li data-bbox="612 1358 1138 1390">• Meet the HUD meaning of homeless.
<p data-bbox="120 1430 363 1461">Sobering Centers</p> 	<p data-bbox="612 1430 1490 1545">A place where you can get help with alcohol or problems with drinking rather than being taken to an emergency department or jail instead.</p> <p data-bbox="612 1570 1325 1602">YOU MAY BE ABLE TO GET SERVICES IF YOU ARE:</p> <ul data-bbox="612 1608 1430 1787" style="list-style-type: none"><li data-bbox="612 1608 1094 1640">• Aged 18 and older and are drunk.<li data-bbox="612 1656 1248 1688">• Taken to an emergency department or a jail.<li data-bbox="612 1705 1430 1787">• Sent to an emergency department and are a good fit for a Sobering Center.

Services for Long-Term Well-Being in Home-Like Settings

Community Supports service	What you can get
<p data-bbox="118 373 415 407">Asthma Remediation</p> 	<p data-bbox="610 373 1398 407">Changes to a home to get rid of harmful asthma triggers.</p> <p data-bbox="610 432 1252 466">YOU MAY BE ABLE TO GET SERVICES IF YOU:</p> <ul data-bbox="610 474 1455 747" style="list-style-type: none"><li data-bbox="610 474 1455 550">• Have had poorly controlled asthma in the past 12 months as defined by:<ul data-bbox="634 562 1105 697" style="list-style-type: none"><li data-bbox="634 562 1105 596">– An emergency department visit.<li data-bbox="634 613 1105 646">– Being admitted into a hospital.<li data-bbox="634 663 1105 697">– Two sick or urgent care visits.<li data-bbox="610 714 1455 747">• Have a score of 19 or lower on the asthma control test.
<p data-bbox="118 779 488 812">Day Habilitation Programs</p> 	<p data-bbox="610 779 1471 896">Programs given to help you learn the skills needed to live in home-like settings. They can include training on use of public transportation or how to prepare meals.</p> <p data-bbox="610 921 1252 955">YOU MAY BE ABLE TO GET SERVICES IF YOU:</p> <ul data-bbox="610 963 1471 1173" style="list-style-type: none"><li data-bbox="610 963 1471 997">• Are experiencing homelessness.<li data-bbox="610 1014 1471 1089">• Are no longer homeless and have entered housing in the last 24 months.<li data-bbox="610 1106 1471 1173">• Are at-risk of being homeless. Or, home-like setting could be improved.
<p data-bbox="118 1209 565 1285">Environmental Accessibility Adaptation (Home Modifications)</p> 	<p data-bbox="610 1209 1503 1327">Changes to a home for your health and safety. Also, changes that allow you to function freely in the home. These may include ramps and grab bars.</p> <p data-bbox="610 1352 1252 1386">YOU MAY BE ABLE TO GET SERVICES IF YOU:</p> <ul data-bbox="610 1394 1308 1428" style="list-style-type: none"><li data-bbox="610 1394 1308 1428">• Are at-risk for being placed into a nursing home.
<p data-bbox="118 1461 578 1537">Meals/Medically Tailored Meals/ Medically Supportive Foods</p> 	<p data-bbox="610 1461 1471 1579">Meals that are delivered to your home that are prepared and cooked based on your health and diet needs. This includes meals needed after you are released from the hospital.</p> <p data-bbox="610 1604 1252 1638">YOU MAY BE ABLE TO GET SERVICES IF YOU:</p> <ul data-bbox="610 1646 1471 1940" style="list-style-type: none"><li data-bbox="610 1646 1471 1680">• Have chronic conditions.<li data-bbox="610 1696 1471 1730">• Are released from the hospital or skilled nursing home.<li data-bbox="610 1747 1471 1822">• Are high risk of being admitted to a hospital or nursing home placement.<li data-bbox="610 1839 1471 1873">• Have major care management needs.<li data-bbox="610 1890 1471 1940">• Are assessed by a registered Dietitian or licensed Nutrition Professional.

Services for Long-Term Well-Being in Home-Like Settings (cont.)

Community Supports service	What you can get
<p data-bbox="120 373 509 483">Nursing Facility Transition/ Diversion to Assisted Living Facilities</p> 	<p data-bbox="612 373 1490 483">Services given to help you move out of a nursing home to community settings, like an assisted living facility. This can also be services to keep you from being placed in a nursing home.</p> <p data-bbox="612 512 1253 541">YOU MAY BE ABLE TO GET SERVICES IF YOU:</p> <ul data-bbox="612 550 1490 1092" style="list-style-type: none">• Nursing Home Transition<ul data-bbox="638 600 1453 814" style="list-style-type: none">- Have lived 60+ days in a nursing home.- Are willing to live in an assisted living facility (a place to help you with your daily medical needs) as an option to a nursing home.- Can live safely in an assisted living facility with support.• Nursing Home Diversion<ul data-bbox="638 877 1490 1092" style="list-style-type: none">- Want to stay in the community.- Are willing and able to live safely in an assisted living facility with support.- Are now getting nursing home services or meet the lowest standard to get nursing home services.
<p data-bbox="120 1129 570 1239">Community Transition Services/ Nursing Facility Transition to a Home</p> 	<p data-bbox="612 1129 1490 1201">Services given to help you if you're moving from a nursing home to a home setting where you have to pay for living costs.</p> <p data-bbox="612 1230 1253 1260">YOU MAY BE ABLE TO GET SERVICES IF YOU:</p> <ul data-bbox="612 1268 1500 1528" style="list-style-type: none">• Are now getting a medically needed nursing home level of care.• Have lived 60+ days in a nursing home and/or Medical Respite setting.• Want to move back to the community.• Can live safely in the community with support services.
<p data-bbox="120 1558 418 1629">Personal Care and Homemaker Services</p> 	<p data-bbox="612 1558 1432 1629">Services provided to help you with your daily living needs, such as:</p> <ul data-bbox="612 1646 1354 1730" style="list-style-type: none">• Bathing• Dressing• Housecleaning• Grocery shopping <p data-bbox="612 1751 1321 1780">YOU MAY BE ABLE TO GET SERVICES IF YOU ARE:</p> <ul data-bbox="612 1789 1481 1999" style="list-style-type: none">• At-risk for being admitted to a hospital or placed in a nursing home.• A person that needs day-to-day help and have no other support system.• Approved for In-Home Supportive Services.

Notice of non-discrimination

Discrimination is against the law. CalViva Health follows State and Federal civil rights laws. CalViva Health does not unlawfully discriminate, exclude people or treat them differently because of sex, race, color, religion, ancestry, national origin, ethnic group identification, age, mental disability, physical disability, medical condition, genetic information, marital status, gender, gender identity or sexual orientation.

CalViva Health provides:

- Free aids and services to people with disabilities to help them communicate better, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats and other formats).
- Free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you need these services, contact the CalViva Health 24 hours a day, 7 days a week by calling 1-888-893-1569. Or, if you cannot hear or speak well, please call (TTY/TDD 711) to use the California Relay Service. Upon request, this document can be made available to you in braille or accessible PDF, large print, audiocassette, or electronic form. To obtain a copy in one of these alternative formats, please call or write to: CalViva Health, 7625 N. Palm Ave., Suite #109, Fresno, CA 93711, 1-888-893-1569, California Relay 711.

HOW TO FILE A GRIEVANCE

If you believe that CalViva Health has failed to provide these services or unlawfully discriminated in another way on the basis of sex, race, color, religion, ancestry, national origin, ethnic group identification, age, mental disability, physical disability, medical condition, genetic information, marital status, gender, gender identity or sexual orientation, you can file a grievance with CalViva Health Member Services. You can file a grievance in writing, in person, or electronically:

- By phone: Contact us 24 hours a day, 7 days a week by calling 1-888-893-1569. Or, if you cannot hear or speak well, please call (TTY/TDD 711) to use the California Relay Service
- In writing: Fill out a complaint form or write a letter and send it to: CalViva Health Member Appeals and Grievances Department, P.O. Box 10348, Van Nuys, CA 91410-0348. 1-888-893-1569 (TTY/TDD 711)
Fax: 1-877-831-6019
- In person: Visit your doctor's office or CalViva Health and say you want to file a grievance.
- Electronically: Visit CalViva Health's website at www.CalVivaHealth.org.

OFFICE OF CIVIL RIGHTS – CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES

You can also file a civil rights complaint with the California Department of Health Care Services, Office of Civil Rights by phone, in writing, or electronically:

- By phone: Call **916-440-7370**. If you cannot speak or hear well, please call **711 (Telecommunications Relay Services)**.
- In writing: Fill out a complaint form or write a letter and send it to Deputy Director, Office of Civil Rights, Department of Health Care Services, Office of Civil Rights, P.O. Box 997413, MS 0009, Sacramento, CA 95899-7413.
Complaint forms are available at http://www.dhcs.ca.gov/Pages/Language_Access.aspx
- Electronically: Send an email to CivilRights@dhcs.ca.gov

OFFICE OF CIVIL RIGHTS – U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES

If you believe you have been discriminated against because of race, color, national origin, age, disability or sex, you can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights by phone, in writing or electronically:

- By phone: Call **1-800-368-1019**. If you cannot speak or hear well, please call **TTY/TDD: 1-800-537-7697** or **711** to use the California Relay Service.
- In writing: Fill out a complaint form or send a letter to: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>
- Electronically: Visit the Office for Civil Rights Complaint Portal at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

English: If you, or someone you are helping, need language services, call Toll-Free 1-888-893-1569 (TTY: 711). Aids and services for people with disabilities, like documents in braille, accessible PDF and large print, are also available. These services are at no cost to you.

Arabic: إذا كنت أنت أو أي شخص تقوم بمساعدته، بحاجة إلى المساعدة في الحصول على الخدمات اللغوية، فاتصل بالرقم المجاني (TTY: 711) 1-888-893-1569. المساعدات والخدمات للأشخاص ذوي الإعاقة، مثل المستندات بطريقة برايل، والملفات المنقولة (PDF) التي يمكن الوصول إليها، والطباعة الكبيرة، متوفرة أيضا. تتوفر هذه الخدمات بدون تكلفة بالنسبة لك.

Armenian: Եթե դուք կամ որևէ մեկը, ում դուք օգնում եք, ունեն լեզվական օգնության կարիք, զանգահարեք անվճար 1-888-893-1569 (TTY` 711) հեռախոսահամարով: Հաշմանդամություն ունեցող մարդկանց համար հասանելի են օգնություն և ծառայություններ, ինչպես օրինակ՝ բրեյլով փաստաթղթեր, մատչելի PDF և մեծ տպագրությամբ փաստաթղթեր: Այս ծառայությունները ձեզ համար անվճար են:

Cambodian: ប្រសិនបើអ្នក ឬនរណាម្នាក់ដែលអ្នកកំពុងជួយ ត្រូវការសេវាផ្នែកភាសា សូមទូរសព្ទទៅលេខទូរសព្ទដោយគិតថ្លៃ 1-888-893-1569 (TTY: 711) ។ ជំនួយ និងសេវាកម្មផ្សេងៗសម្រាប់មនុស្សពិការ ដូចជា ឯកសារជាអក្សរសម្រាប់មនុស្សពិការ PDF ដែលអាចប្រើសម្រាប់មនុស្សពិការ និងឯកសារព្រឹត្តិអក្សរធំៗ ក៏ត្រូវបានផ្តល់ជូនផងដែរ។ សេវាកម្មទាំងនេះមិនមានគិតថ្លៃសម្រាប់អ្នកទេ។

Chinese: 如果您或您正在帮助的其他人需要协助语言服务，请拨打免费电话 1-888-893-1569 (TTY: 711)。另外，还为残疾人士提供辅助和服务，例如点字版、易于读取的 PDF 和大字版文件。这些服务对您免费提供。

Farsi: اگر شما یا هر فرد دیگری که به او کمک می‌کنید نیاز به خدمات زبانی دارد، با شماره رایگان (TTY: 711) 1-888-893-1569 تماس بگیرید. کمک‌ها و خدماتی مانند مدارک با خط بریل، چاپ درشت و PDF دسترس‌پذیر نیز برای معلولان قابل عرضه است. این خدمات هزینه‌ای برای شما نخواهد داشت.

Hindi: यदि आपको, या जिसकी आप मदद कर रहे हैं उसे, भाषा सेवाएँ चाहिए, तो इस टॉल फ्री नंबर पर कॉल करें 1-888-893-1569 (TTY: 711)। विकलांग लोगों के लिए सहायता और सेवाएं, जैसे ब्रेले लिपि में दस्तावेज़, सुलभ PDF और बड़े प्रिंट वाले दस्तावेज़, भी उपलब्ध हैं। ये सेवाएँ आपके लिए मुफ्त उपलब्ध हैं।

Hmong: Yog hais tias koj, los sis ib tus neeg twg uas koj tab tom pab nws, xav tau cov kev pab cuam txhais lus, hu rau Tus Xov Tooj Hu Dawb 1-888-893-1569 (TTY: 711). Tsis tas li ntawd, pab kuj tseem muaj cov khoom siv pab thiab cov kev pab cuam rau cov neeg xiam oob qhab tib si, xws li cov ntaub ntawv su uas cov neeg tsis pom kev siv tau, cov ntaub ntawv PDF uas tuaj yeem nkag cuag tau yooj yim thiab cov ntaub ntawv luam tawm uas pom tus niam ntawv loj. Cov kev pab cuam no yog muaj pab yam tsis xam nqi dab tsi rau koj them li.

Japanese: ご自身またはご自身がサポートしている方が言語サービスを必要とする場合は、トールフリーダイヤル 1-888-893-1569 (TTY: 711) にお問い合わせください。点字、アクセシブル PDF、大活字など、障がいのある方のための補助・サービスもご用意しています。これらのサービスは無料で提供されています。

Korean: 귀하 또는 귀하가 도와주고 있는 분이 언어 서비스가 필요하시면 무료 전화 1-888-893-1569 (TTY: 711)번으로 연락해 주십시오. 장애가 있는 분들에게 보조 자료 및 서비스(예: 점자, 액세스 가능한 PDF 및 대형 활자 인쇄본)도 제공됩니다. 이 서비스는 무료로 이용하실 수 있습니다.

Laotian: ຖ້າທ່ານ, ຫຼື ບຸກຄົນໃດໜຶ່ງທີ່ທ່ານກຳລັງຊ່ວຍເຫຼືອ, ຕ້ອງການບໍລິການແປພາສາ, ໂທຫາເບີໂທຟຣີ 1-888-893-1569 (TTY: 711). ນອກນັ້ນ, ພວກເຮົາຍັງມີອຸປະກອນຊ່ວຍເຫຼືອ ແລະ ການບໍລິການສຳລັບຄົນພິການອີກດ້ວຍ, ເຊັ່ນ ເອກະສານແບບບຣາຍແລ (braille) ສຳລັບຄົນຕາບອດ, ເອກະສານ PDF ທີ່ສາມາດເຂົ້າເຖິງໄດ້ສະດວກ ແລະ ເອກະສານພິມຂະໜາດໃຫຍ່. ການບໍລິການເຫຼົ່ານີ້ແມ່ນມີໄວ້ຊ່ວຍເຫຼືອທ່ານໂດຍບໍ່ໄດ້ເສຍຄ່າໃດໆ.

Mien: Da'faanh Meih, Fai Heuc Meih Haih Tengx, Oix help Janx-kaeqv waac gong, Heuc Bieqcll-Free 1-888-893-1569 (TTY: 711). Jomc Caux gong Bun Yangh mienh Caux mv fungc, Oix dimc in braille, dongh eix PDF Caux Bunh Fiev , Haih yaac kungx nyei. Deix gong Haih buatc Yietc liuz maiv jaax-zinh Bieqc Meih.

Punjabi: ਜੇ ਤੁਹਾਨੂੰ, ਜਾਂ ਜਿਸ ਦੀ ਤੁਸੀਂ ਮਦਦ ਕਰ ਰਹੇ ਹੋ, ਨੂੰ ਭਾਸ਼ਾ ਸੇਵਾਵਾਂ ਦੀ ਜ਼ਰੂਰਤ ਹੈ, ਤਾਂ 1-888-893-1569 (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ। ਅਪਾਰਜ ਲੋਕਾਂ ਲਈ ਸਹਾਇਤਾ ਅਤੇ ਸੇਵਾਵਾਂ, ਜਿਵੇਂ ਕਿ ਬ੍ਰੇਲ ਵਿੱਚ ਦਸਤਾਵੇਜ਼, ਪਹੁੰਚਯੋਗ PDF ਅਤੇ ਵੱਡੇ ਪ੍ਰਿੰਟ, ਵੀ ਉਪਲਬਧ ਹਨ। ਇਹ ਸੇਵਾਵਾਂ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਹਨ।

Russian: Если вам или человеку, которому вы помогаете, необходимы услуги перевода, звоните на бесплатную линию 1-888-893-1569 (TTY: 711). Кроме того, мы предоставляем материалы и услуги для людей с ограниченными возможностями, например документы в специальном формате PDF, напечатанные крупным шрифтом или шрифтом Брайля. Эти услуги предоставляются бесплатно.

Spanish: Si usted o la persona a quien ayuda necesita servicios de idiomas, comuníquese al número gratuito 1-888-893-1569 (TTY: 711). También hay herramientas y servicios disponibles para personas con discapacidad, como documentos en braille, en letra grande y en archivos PDF accesibles. Estos servicios no tienen ningún costo para usted.

Tagalog: Kung ikaw o ang taong tinutulungan mo ay kailangan ng tulong sa mga serbisyo sa wika, tumawag nang Walang Bayad sa 1-888-893-1569 (TTY: 711). Makakakuha rin ng mga tulong at serbisyo para sa mga taong may mga kapansanan, tulad ng mga dokumentong nasa braille, naa-access na PDF at malaking print. Wala kang babayaran para sa mga serbisyong ito.

Thai: หากคุณหรือคนที่คุณช่วยเหลือ ต้องการบริการด้านภาษา โทรแบบไม่เสียค่าธรรมเนียม บริการ 1-888-893-1569 (TTY: 711) นอกจากนี้ยังมีความช่วยเหลือและบริการสำหรับผู้พิการ เช่น เอกสารอักษรเบรลล์, PDF ที่เข้าถึงได้, และเอกสารที่พิมพ์ขนาดใหญ่ บริการเหล่านี้ไม่มีค่าใช้จ่ายสำหรับคุณ

Ukrainian: Якщо вам або людині, якій ви допомагаєте, потрібні послуги перекладу, телефонуйте на безкоштовну лінію 1-888-893-1569 (TTY: 711). Ми також надаємо матеріали та послуги для людей з обмеженими можливостями, як-от документи в спеціальному форматі PDF, надруковані великим шрифтом чи шрифтом Брайля. Ці послуги для вас безкоштовні.

Vietnamese: Nếu quý vị hoặc ai đó mà quý vị đang giúp đỡ cần dịch vụ ngôn ngữ, hãy gọi Số miễn phí 1-888-893-1569 (TTY: 711). Chúng tôi cũng có sẵn các trợ giúp và dịch vụ dành cho người khuyết tật, như tài liệu dạng chữ nổi braille, bản in khổ lớn và PDF có thể tiếp cận được. Quý vị được nhận các dịch vụ này miễn phí.

To learn more or to sign-up for a Community Supports services

- Call CalViva Health at 888-893-1569 (TTY:711) toll free 24 hours a day, 7 days a week.
- Call the State's Medi-Cal Health Care Options at 800-430-4263 (TTY 800-430-7077).