

AGENDA

Fresno-Kings-Madera Regional Health Authority CalViva Health Quality Improvement/Utilization Management Committee

Date: February 23rd, 2023

Time: 10:30 a.m. -12:00 p.m.

Meeting Location: CalViva Health
7625 North Palm Ave, Suite 109
Fresno, CA 93711

1:	Call to Order	P. Marabella, MD, Chair
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2: Action	Consent Agenda	P. Marabella, MD, Chair
Attachment A	Committee Minutes: November 17 th , 2022	
Attachment B	Member Incentive Programs Semi-Annual Report 2022	
Attachment C	California Children’s Service Report (CCS) (Q4)	
Attachment D	Concurrent Review Inter-Rater Reliability Report (IRR) (Q4)	
Attachment E	Appeals & Grievances Inter-Rater Reliability Report (IRR) (Q4)	
Attachment F	Appeals & Grievances Classification Audit Report (Q4)	
Attachment G	Provider Office Wait Time Report (Q4)	
Attachment H	County Relations Quarterly Report (Q4)	
Attachment I	Customer Contact Center DMHC Expedited Grievance Report (Q4)	
Attachment J	SPD HRA Outreach (Q3)	
Attachment K	Provider Appointment Availability and After-Hours Survey Results	
Attachment L	Pharmacy Provider Update (Q3)	
	Medi-Cal Rx Contract drug list https://medi-calrx.dhcs.ca.gov/home/cdl/ <i>(Recommended Action: Approve Consent Agenda)</i>	

3: Action	QI Business	P. Marabella, MD, Chair
Attachment M	Appeals & Grievances Dashboard (December)	
Attachment N	Appeals & Grievances Executive Summary (Q4)	
Attachment O	Appeals & Grievances Quarterly Member Report (Q4)	
Attachment P	Quarterly A&G Member Letter Monitoring Report (Q4)	
Attachment Q	Provider Preventable Conditions (PPC) (Q4)	
Attachment R	Potential Quality Issues Report (Q4)	

4: Action	Quality Improvement/Utilization Management/Case Management Business	P. Marabella, MD, Chair
	(PowerPoint Presentation – Presentation handouts available at meeting)	
Attachment S	QI Work Plan End of Year Evaluation & Executive Summary 2022	
Attachment T	UMCM Work Plan End of Year Evaluation & Executive Summary 2022	
Attachment U	UM Program Description & Change Summary 2023	
Attachment V	UMCM Work Plan 2023	
Attachment W	CM Program Description & Change Summary 2023	

5: Action	Attachment X Attachment Y Attachment Z Attachment AA	UM/CM Business Key Indicator Report & TAT Report (December) UM Concurrent Review Report (Q4) MedZed Integrated Care Management Report (Q3) TurningPoint Musculoskeletal Utilization Review (Q3)	P. Marabella, MD, Chair
6: Information	Attachment BB	Compliance Update Compliance Regulatory Report	
7:		Old Business	P. Marabella, MD, Chair
8:		Announcements	
9:		Public Comment: See note below	
10:		Adjourn	P. Marabella, MD, Chair

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy please email the Clerk to the Committee at: nnaoe@calvivahealth.org

The next meeting will be held in Fresno County, March 16th, 2023.
For address, please contact the Clerk to the Committee at: nnaoe@calvivahealth.org

“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”

*Note: The February 16th, 2023 meeting was rescheduled.