

AGENDA

Fresno-Kings-Madera Regional Health Authority CalViva Health Quality Improvement/Utilization Management Committee

Date: September 21st, 2023

Time: 10:30 a.m. -12:00 p.m.

Meeting Location: CalViva Health
7625 North Palm Ave; Suite 109
Fresno, CA 93711

1:	Call to Order	P. Marabella, MD, Chair
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2: Action	Consent Agenda	P. Marabella, MD, Chair
Attachment A	Committee Minutes: July 20 th , 2023	
Attachment B	QIUM Committee Meeting Calendars 2024	
Attachment C	Appeals & Grievances Classification Audit Report (Q2)	
Attachment D	Appeals & Grievances Inter-Rater Reliability Report (IRR) (Q2)	
Attachment E	Quarterly Appeals & Grievances Member Letter Monitoring Report (Q2)	
Attachment F	Customer Contact Center (CCC) DMHC Expedited Grievance Report (Q2)	
Attachment G	Member Incentive Programs - Semi-Annual Report (Q1 & Q2)	
Attachment H	PA Member Letter Monitoring Report (Q2)	
Attachment I	Performance Improvement Project Updates (PIPs & SWOT)	
Attachment J	California Children's Service Report (CCS) (Q2)	
Attachment K	Initial Health Appointment Quarterly Audit Report (Q1)	
Attachment L	Concurrent Review IRR Report (Q2)	
Attachment M	County Relations Quarterly Update (Q2)	
Attachment N	MedZed Report (Q2)	
Attachment O	NIA/Magellan Report (Q2)	
Attachment P	QIUM Committee Charter 2023	
	Medi-Cal Rx Contract Drug List https://medi-calrx.dhcs.ca.gov/home/cdl/	
	Recommended Action: <i>Approve Consent Agenda</i>	

3: Action	QI Business	P. Marabella, MD, Chair
	<i>(PowerPoint Presentations will be used for some items - Handouts will be available at the meeting)</i>	
Attachment Q	Appeals & Grievances Dashboard and TAT Report (July)	
Attachment R	Appeals & Grievances Executive Summary (Q2)	
Attachment S	Appeals & Grievances Quarterly Member Report (Q2)	
Attachment T	Potential Quality Issues (Q1 & Q2)	
Attachment U	Lead Screening Quarterly Report (Q1)	

4: Action	Key Presentations	P. Marabella, MD, Chair
	<i>(PowerPoint Presentations will be used for these items - Handouts will be available at the meeting)</i>	
Attachment V	Quality Improvement Work Plan Mid-Year Evaluation and Executive Summary 2023	

	Attachment W	Utilization Management (UM) / Case Management (CM) Work Plan Mid-Year Evaluation and Executive Summary 2023	
	Attachment X PowerPoint	PHM Strategy Program Description 2023 Integrated Accessibility Report (Member & Provider Satisfaction)	
5: Action		Access Business	P. Marabella, MD, Chair
	Attachment Y Attachment Z	Access Workgroup Committee Minutes May 30 th , 2023 Access Workgroup Quarterly Report (Q2)	
6: Action		UM/CM/PHM Business <i>(PowerPoint Presentations will be used for some items - Handouts will be available at the meeting)</i>	P. Marabella, MD, Chair
	Attachment AA Attachment BB Attachment CC Attachment DD Attachment EE	Key Indicator Report and TAT Report (July) Utilization Management Concurrent Review Report (Q2) Case Management and CCM Report (Q2) ECM & Community Supports Scorecard (Q1 & Q2) Medical Policies Complete List & Provider Updates (Q2)	
7: Action		Pharmacy Business	P. Marabella, MD, Chair
	Attachment FF Attachment GG Attachment HH Attachment II Attachment JJ	Pharmacy Executive Summary (Q2) Pharmacy Operations Metrics (Q2) Pharmacy Top 25 Prior Authorizations (Q2) Pharmacy Inter-Rater Reliability Results (IRR) (Q2) Pharmacy Provider Updates (Q3)	
8: Action		Credentialing & Peer Review Subcommittee Business	P. Marabella, MD, Chair
	Attachment KK Attachment LL	Credentialing Sub-Committee Quarterly Report (Q3) Peer Review Sub-Committee Quarterly Report (Q3)	
9: Information		Compliance Update	Mary Lourdes Leone, CCO
	Attachment MM	Compliance Regulatory Report	
10:		Old Business	P. Marabella, MD, Chair
11:		Announcements	
12:		Public Comment: See note below	
13:		Adjourn	P. Marabella, MD, Chair

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

Supporting documents will not be posted. If you would like a copy, please email the Clerk to the Committee at: nnaoe@calvivahealth.org

The next meeting will be held in Fresno County, on October 19th, 2023. For address, please contact the Clerk to the Committee at: nnaoe@calvivahealth.org

“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”