



Public Policy Committee
Meeting Minutes
March 6, 2024

CalViva Health
7625 N. Palm Ave. #109
Fresno, CA 93711

Committee Members		Community Base Organizations (Alternates)	
✓	Joe Neves, Chairman	✓*	Jeff Garner, KCAO
✓	David Phillips, Provider Representative		Roberto Garcia, Self Help
✓	Martha Miranda, Kings County Representative		Staff Members
✓	Sylvia Garcia, Fresno County Representative	✓	Courtney Shapiro, Director Community Relations
✓	Kristi Hernandez, Fresno County Representative	✓	Cheryl Hurley, Commission Clerk / Director, HR /Office
✓	Maria Arreola, At-Large Representative	✓	Mary Lourdes Leone, Chief Compliance Officer
✓	Norma Mendoza, Madera County Representative	✓	Steven Si, Senior Compliance & Privacy/Security Specialist
		✓	Jeff Nkansah, CEO
		✓	Maria Sanchez, Compliance Manager
		✓	Patrick Marabella, MD, CMO
		✓	Amy Schneider, RN, Director, Medical Management
		*	= late arrival
		•	= participation by teleconference

AGENDA ITEM / PRESENTER	DISCUSSIONS	RECOMMENDATION(S) / QUESTION(S) / COMMENT(S)	ACTION TAKEN
#1 Call to Order Joe Neves, Chair	The meeting was called to order at 11:33 am. A quorum was present.		A roll call was taken.
#2 Meeting Minutes from December 6, 2023 Action Joe Neves, Chair	The December 6, 2023, meeting minutes were reviewed and approved. <i>Jeff Garner arrived at 11:35 am; not included in vote</i>		Motion: Approve December 6, 2023, Minutes 7-0-0-2 (S. Garcia / D. Phillips)
#3 Enrollment Dashboard	Maria Sanchez presented the enrollment dashboard through December 2023. Membership as of December 31, 2023, was 430,517. CalViva Health maintains a 67.65% market share.		No Motion

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<p>Information Maria Sanchez, Compliance Manager</p>			
<p>#4 Annual Report Information Courtney Shapiro</p>	<p>The Annual Report is a reflection from July 2023 through June 2024. This is a mandated report by DHCS and is for the benefit of stakeholders, community partners, and elected officials, and is posted on the CVH website for public viewing. Courtney Shapiro gave a brief summary of the report and each PPC member was provided a hard copy of the annual report.</p>		<p>No Motion</p>
<p>#5 Committee Member Update Information Joe Neves, Chair Courtney Shapiro</p>	<p>Public Policy Committee membership has been updated as follows:</p> <p>New members: Martha Miranda, Kings County, initial appointment for a term of one year. Martha gave an introduction of herself and her background. She is a volunteer of St. Bridget's and likes to learn and be informed of new things.</p> <p>Renewals: Maria Arreola, At-large member, was renewed for a three-year term.</p>		<p>No Motion</p>
<p>#6 PPC New Member Selection Committee Information Joe Neves, Chair Courtney Shapiro</p>	<p>Courtney Shapiro gave a brief overview of the newly required Selection Committee required by the Department of Health Care Services. The selection committee is now responsible for approving any new applicants when there are vacancies on the Public Policy Committee. The committee consists of Dr. David Hodge, Commission Chair, David Phillips, Provider PPC member, Norma Mendoza, Madera County PPC member, and Roberto Garcia, CBO PPC Member.</p>		<p>No Motion</p>
<p>#7 Appeals, Grievances and Complaints Information Maria Sanchez Dr. Marabella, CMO</p>	<p>For Q4 2023 there were no (0) Coverage Disputes (Appeals), 74 Disputes Involving Medical Necessity (Appeals), 59 Quality of Care, 154 Access to Care, and 256 Quality of Service, for a total of 546 appeals and grievances for the quarter. The majority of which are from Fresno County.</p> <p>Dr. Marabella gave an overview of the grievance and appeals process and how it's tracked. Once a complaint is received Health Net will process the complaint and figure how what type of complaint it is. Health Net will put together the case and categorize it. The Quality of Care (QOC) issues come to CalViva Health, then Dr. Marabella reviews for type of issue. Members can also complain and appeal a service, which also goes to Health Net to put together a case and then decide if they will overturn the appeal or overturn the ruling. Dr. Marabella then has the</p>	<p><i>PPC member David Phillips commented that he appreciated the explanation, and it was nice to hear it again.</i></p>	<p>No Motion</p>

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	<p>final say based on medical necessity.</p> <p>The Appeals & Grievances Dashboard is a spreadsheet that tracks the appeals and grievances on a monthly basis. When grievances are received, if they are standard grievances the Plan has 30 days to correct it, or expedite it and correct it within 72 hours, based on the type of complaint. Grievances for 2023 significantly increased from 2022; however, the volume of membership has also increased. Grievances are either scored as Quality of Service which means there's no clinical care issue, or Quality of Care which is a clinical care issue. There are several categories within Quality of Service which include, Access, Administration, Continuity of Care, Interpersonal, Mental Health, Other, Pharmacy, and Transportation. There are also several categories within the Quality of Care category, such as Access, Mental Health, Other, PCP Care, PCP Delay, Pharmacy, Specialist Care, and Specialist Delay. The reasoning behind the volume of grievances has been due to COVID, Telehealth, more people on Medi-Cal, and less staff in physician offices, leading to lower service levels. Relatively, the Appeals had fewer cases. Appeals are categorized as pre-service and post-service. The majority of pre-service appeals were Advanced Imaging. As for the per thousand member per month (PTMPM) for grievances, the total increased in 2023 over 2022. The PTMPM for appeals was consistent with previous year.</p> <p>Maria Sanchez continued her report of Appeals Grievances and Complaints for 2023. There were 59 appeal cases for Fresno County, 4 for Kings County, 12 for Madera County, for a total of 75 for Q4 2023. There were 390 grievances cases for Fresno County, 51 for Kings County, and 30 for Madera County for a total of 471 for Q4 2023.</p> <p>The turn-around time compliance for resolving appeal and grievance cases was 99.94% for Standard Grievances, and 100% for Expedited Grievances. Standard Appeals and expedited appeals were both met at 100%.</p> <p>There was a total of 397 Exempt Grievances received in Q4 2023.</p> <p>Of the total grievances and appeals received in Q4, the following were associated with Seniors and Persons with Disabilities (SPD):</p> <ul style="list-style-type: none"> • Grievances: 134 		

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	<ul style="list-style-type: none"> • Appeals: 20 • Exempt: 18 <p>The majority of appeals and grievances were from members in Fresno County (largest CalViva Health enrollment).</p> <p>The majority of quality of service (QOS) grievance cases resolved were categorized as Access-Other, Administrative, and Other.</p> <p>The majority of quality of care (QOC) cases were categorized as PCP Delay, PCP Care, and Specialist Care.</p> <p>The top categories of appeal cases were related to Advanced Imaging, Other, and Pharmacy/RX.</p> <p>The top categories for exempt grievances were Balance Billing, PCP Assignment/Transfer Health Plan Assignment Change Request, and Health Plan Materials-ID cards not received.</p>		
<p>#8 Regulatory Audit Status Information Mary Lourdes Leone</p>	<p>Mary Lourdes Leone gave an update of the 2023 DHCS Audit Correction Plan (CAP), and the 2022 DMHC Audit Preliminary Report and CAP.</p> <p>With regard to the 2023 DHCS Audit, the State identified one deficiency relating to CalViva not identifying or processing all expressions of dissatisfaction as grievance; any expression of dissatisfaction is to be classified as a grievance. CalViva has identified the corrective action, and each month provides the DHCS with a status update. The last audit update was submitted March 1, 2024.</p> <p>With regard to the 2022 DMHC Audit, the preliminary audit report was not received until the Fall of 2023. DMHC identified 11 deficiencies ranging from incorrect template letters to how claims were processed from out of network hospitals. CalViva submitted a response to DMHC for all the deficiencies and the CAPs and is waiting for a response from the State.</p>	<p><i>Dr. Marabella clarified, the DHCS is the Department of Health Care Services. This is the state agency that runs all of Medi-Cal. The DMHC, the Department of Managed Health Care, runs all managed care for all health plans.</i></p> <p><i>Mary Lourdes clarified CAP is the acronym for</i></p>	<p>No Motion</p>

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		<p><i>Corrective Action Plan.</i></p> <p><i>Courtney Shapiro added that for future meetings staff presenting will continue to elaborate what an acronym stands for when discussed during reporting.</i></p>	
<p>#9 Health Education Information Steven Si</p>	<p>Steven Si presented the Q3 and Q4 2023 Member Incentive Programs Semi-Annual Report.</p> <p>The purpose of this activity is to offer CalViva Health members an opportunity to earn an incentive to increase participation in programs such as Well Care Visits, Breast Cancer Screening, Cervical Cancer Screening, and Childhood Immunization.</p> <p>A total of 1,634 CalViva Health members participated in the four-member incentive programs during Q3- Q4 2023. In total, \$40,850.00 worth of gift cards were distributed to the members as awards. Out of the recipients, 49% were from Fresno County, 31% were from Madera, and 20% were from Kings. There was a 27% decrease in the total member incentive awards given during Q3-Q4 2023.</p> <p>The member incentive award program for the BCS overall strategy continues to be implemented during Quarters 3-4 of 2023. The BCS Member Incentive Program offers one to two \$25 prepaid cards, to encourage non-compliant members to complete their breast cancer screening. A total of 385 gift cards were distributed among members who engaged with their provider to close the BCS care gap. The gift cards were distributed as follows: 155 to members in Fresno County, 70 to members in Kings County, and 160 to members in Madera County.</p> <p>In 2023, CalViva Health continues the Cervical Cancer Screening Member Incentive Program. This program offers one to two \$25 prepaid cards to members who complete their cervical cancer screening, with the aim of encouraging non-compliant members to complete their</p>	<p><i>PPC member Martha Miranda asked where members would obtain information as to what programs are available?</i></p> <p><i>Steven Si responded, it's a collaborative effort. Members can get information from the Member Call Center, Provider offices, Provider Engagement team, emails to members, CVH website, and word of mouth.</i></p>	<p>No Motion</p>

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	<p>cervical cancer screening. As part of the program, providers have agreed to be responsible for reaching out to the parents and/or guardians of members to schedule CCS appointments. To further support member engagement, Walmart cards are used based on member recommendations and preferences. In Quarters 3-4 of 2023, a total of 43 gift cards were distributed to members in Kings County for engaging with their providers to close the BCS care gap.</p> <p>The incentive award for the CIS-10 overall strategy is still being implemented for Quarters 3-4 of the year 2023. In total, 120 gift cards were distributed to members in Fresno County as a reward for engaging with their provider to close the CIS-10 care gap.</p> <p>In 2023, CalViva Health continues its WCV Member Incentive Program that was launched in 2022. The program offers \$25 prepaid cards to encourage parents and guardians of non-compliant members aged 3-21 to complete their well care visits (WCV). Providers have agreed to be responsible for contacting the parents and/or guardians of the members to schedule WCV appointments. To support member engagement, Walmart cards are used based on member recommendation and preference. In Quarters 3-4 of 2023, a total of 1,086 members received gift cards for engaging with their provider to close the WCV care gap. The gift cards were distributed as follows: 523 for Fresno County, 213 for Kings County, and 350 for Madera County.</p> <p>The total number of member incentive awards given in Q3-Q4 2023 decreased by 27% compared to Q1-Q2 2023. At the county level, Fresno had a decrease of 1,088 in incentives, Kings had an increase of 161, and Madera had an increase of 327.</p> <p>The previous Diabetes Prevention Program (DPP) vendor terminated business as of January 30, 2023. The health plan identified several DPP vendors and scheduled demo meetings. Not all vendors were able to meet all DHCS APL 18-018 requirements. The health plan identified a DPP vendor that met all the requirements and is working to onboard the vendor. Once everything has been reviewed the Plan will submit the DHCS application for approval.</p> <p>The next steps moving into Q1 and Q2 2024, CalViva will continue to distribute member incentives at point-of-care in collaboration with Childhood Immunization Status, Cervical Cancer Screening, Breast Cancer Screening, and Child and Adolescent Well Care Visits. CalViva will work to fully implement the Quality EDGE Program. A new member incentive request will be</p>		

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	<p>submitted to the DHCS Quarter 1, 2024 requesting to cover all Medi-Cal Accountability Set (MCAS) measures held to the Minimum Performance Level (MPL). To be able to incentivize members for all applicable priority MCAS measures will enhance CalViva Health's ability to foster greater engagement between members and providers.</p>		
<p>#10 Annual Compliance Report Information Mary Lourdes Leone</p>	<p>In 2023, the Compliance Program was focused on the following key activities:</p> <ul style="list-style-type: none"> • Standing up an Exclusively Aligned Enrollment, Dual Eligible Special Needs Plan ("EAE-DSNP") with Health Net named, "Wellcare CalViva Health Dual Align (HMO D-SNP)." • Completing all 2024 Operational Readiness Contract requirements and executing the 2024 Contract on December 20, 2023. • Responding to the annual 2023 Department of Health Care Services ("DHCS") audit and the 2022 triennial Department of Managed Care ("DMHC") audits. • Implementing the Plan's California Advancing and Innovating Medi-Cal (CalAim) Models of Care for the Children and Youth and Justice Involved populations of focus ("POF"); and • Preparing for the National Committee for Quality Assurance ("NCQA") accreditation. <p>The Member Service Call Center received 140,329 calls, of which 139,171 were answered. Overall service level was 88%.</p> <p>The Member Service Call Center for Mental Health received 4,049 calls, of which 4,012 were answered. Overall service level was 92%.</p> <p>There were 6,860 welcome calls made to new members in 2023.</p> <p>The Provider Network remains stable.</p> <p>In 2023, contracted providers were sent approximately 266 Provider Updates with information on contractual and regulatory matters as well as health plan news and announcements. CalViva Health staff also reviewed 38 informational letter templates for contracted providers and 19 forms intended for provider use.</p> <p>In 2023, 33 communications were reviewed by the Plan. This included member-informing materials, health education, and information about incentive programs. It also included 12 Printed Provider Directories and 1 Member Newsletter. The 2023 Member Handbook/Evidence</p>		<p>No Motion</p>

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	<p>of Coverage (EOC) was made available to members by posting to the CalViva Health website for downloading.</p> <p>In 2023 the Plan completed ten (10) Delegation Oversight Audits for Health Net in the areas of Appeals and Grievances, Call Center, Claims, Credentialing, Fraud Waste & Abuse, Health Education, Pharmacy, Privacy and Security, Provider Disputes, and Utilization Management. Corrective action plans (CAPs) were required for two of the functional areas, Claims and Credentialing. CAPs have been completed and approved for all categories.</p> <p>For calendar year 2023, the Plan had a total of 2,252 Grievances and Appeals, of which 2,190 were resolved with 99.91% turn-around-time. The number of cases resolved for Seniors & Persons with Disabilities (SPDs) was 668 with a 100% turn-around-time. The number of cases resolved for Exempt Grievances was 1,885 with a 100% turn-around-time.</p> <p>The Regulatory audits and Corrective Action Plans (CAPs) included:</p> <ul style="list-style-type: none"> • 2023 DHCS Audit • DHCS -2021-2022 EQR Performance Evaluation • DHCS 2023 Encounter Data Validation (EDV) Study • 2023 DHCS Annual Network Certification (ANC) • RY 2022 Subnetwork Certification • 2024 Operational Readiness Work Plan • DMHC Measurement Year (MY) 2022 Timely Access Report (TAR) • DMHC Compliance with Timely Access and Network Reporting Statutes • 2022 DMHC Triennial Audit <p>New or expanded benefits or programs consist of:</p> <ul style="list-style-type: none"> • Enhanced Care Management (ECM) and Community Supports (CS) • Long Term Care (LTC) Phase II Carve-In • Adult Expansion <p>The Plan executed the 2024 DHCS Medi-Cal Contract on December 20, 2023. Some key new requirements are briefly described below along with the Plan’s compliance efforts:</p> <ul style="list-style-type: none"> • Hire a Health Equity Officer 		

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	<ul style="list-style-type: none"> • Develop Diversity, Equity, and Inclusion (DEI) policies. • Achieve and maintain full NCQA Health Plan Accreditation and Health Equity Accreditation • Provide all Medically Necessary Covered Services for members residing in or obtaining care in an Intermediate Care Facility/Developmental Disabilities (“ICF/DD”) and Subacute Care facilities. • Submit fully executed MOUs with third-party entities (i.e., Local Government Agencies, Health Departments, etc.) • Implement a EAE D-SNP product in the Service Area • Develop a Population Health Management Strategy <p>In 2024, The Plan anticipates developing new policies and implementing/revising existing processes as a result of the initiatives described above, as well as new regulatory guidance and laws becoming effective in 2024.</p> <p>The Compliance Program will continue to focus on meeting the regulatory requirements associated with the 2024 DHCS Contract, working with our Plan Administrator towards achieving NCQA Accreditation, and overseeing Health Net’s operation of the EAE-DSNP in our service area, and supporting Population Health Management regulatory activities.</p> <p>The Plan will continue its efforts to implement ECM/CS in Fresno, Kings, and Madera counties by submitting updated Models of Care (MOCs) that include updated reports of new POFs transitioning into ECM and expanding provider capacity for ECM/CS.</p> <p>In 2024, CalViva will once again be audited by DHCS, and will continue to submit all required documentation in fulfillment of the Operational Readiness Contract.</p> <p>Generally, the Plan expects increased regulatory oversight and monitoring of health plan activities, in the following areas:</p> <ul style="list-style-type: none"> • Provider network adequacy and certification requirements for direct and delegated networks • Timely Access • Non-Emergency Medical Transportation (NEMT) and Non-Medical Transportation (NMT) • Behavioral Health • Encounter data quality and timeliness. 		

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	<ul style="list-style-type: none"> • Clinical Quality Improvement (MCAS measures) • Member Grievances/Appeals • Health Equity • Member Experience/Member Rights <p>The Compliance Department’s efforts will focus on preparing for and monitoring the successful implementation of all new and current requirements.</p>		
<p>#11 2024 CalViva Health member Handbook / Evidence of Coverage</p> <p>Action Mary Lourdes Leone</p>	<p>Mary Lourdes Leone confirmed every year, effective January 1st, CalViva is required to post the new Member Handbook / Evidence of Coverage (EOC) online on the CVH website. The 2024 Member Handbook is up and available on the CVH website. A hardcopy is also mailed out to new members.</p>		<p>No Motion</p>
<p>#12 CalAIM, Promotores Health Network Update</p> <p>Information Elizabeth Campos Adela Maciel de Corona</p>	<p>Elizabeth Campos presented updates on the CalAIM program.</p> <p>Focus areas of CalAIM include Enhanced Care Management (ECM), Community Supports (CS), Community Health Work (CHW), Doula, and Street Medicine. There are 26 Community Supports Providers; 15 Enhanced Care Management Providers; 7 Community Health Worker and Doula Providers, and 2 Street Medicine Providers.</p> <p>CalAIM Services and Populations of Focus programs include:</p> <p>Community Supports (CS):</p> <ol style="list-style-type: none"> 1. Asthma remediation 2. Community Transition Services/Nursing Facility Transition to a Home 3. Day Habilitation Programs 4. Environmental Accessibility Adaptations (Home Modifications) 5. Housing Deposit 6. Housing Tenancy and Sustaining Services 7. Housing Transition Navigation Services 8. Meals/Medically Tailored Meals 9. Nursing Facility Transition/Diversion to Assisted Living Facilities 10. Personal Care and Homemaker Services 		<p>No Motion</p>

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	<p>11. Recuperative Care (Medical Respite) 12. Respite Services 13. Short-term Post-Hospitalization Housing 14. Sobering Centers</p> <p>Enhanced Care Management (ECM) Population of Focus:</p> <ol style="list-style-type: none"> 1. Individuals Experiencing Homelessness; Adults, Families, Children/Youth 2. Individuals At Risk for Avoidable Hospital or ED Utilization: Adults, Childre/Your 3. Individuals with Serious Mental Health and/or SUD Needs: Adults, Children/Youth 4. Adults Livings in the Community and Ad Risk for LTC Institutionalization 5. Adult Nursing Facility Residents Transitioning to the Community 6. Children and Youth Enrollment in CCS or CCS WCM with Additional Needs Beyond the CCS Condition 7. Children and Youth Involved in Child Welfare 8. Birth Equity Population of Focus: Adults, Children/Youth 9. Individuals Transitioning from Incarceration: Adults, Children/Youth <p>Areas of needs within the CalAIM Network include: Community Supports within Kings and Madera Counties include:</p> <ul style="list-style-type: none"> • Recuperative Care (Medical Respite) • Short-term post-hospitalization • Sobering Centers <p>Enhanced Care Management (ECM) Populations of Focus within Kings and Madera Counties include:</p> <ul style="list-style-type: none"> • Adults Living in the Community and At Risk for LTC Institutionalization • Adult Nursing Facility Residents Transitioning to the Community <p>Adela Maciel de Corona, the Promotores Health Network Coordinator, provided an update on monthly activities and redetermination projects.</p> <p>The Promotores Health Network Program monthly activities include:</p> <ol style="list-style-type: none"> 1. PHN Education Class 2. Walking Club (2 Locations) 3. Reading Club 	<p><i>PPC member Martha Miranda asked if these programs are available in all three service counties?</i></p>	

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	<p>4. Art & Crafts Class 5. Viernes Social (Social Support/Networking) 6. Bailoterapia (Dance Therapy – 3 Locations) Participation for Q4 2023 included 1,448 participants, of which 1,025 of those were CalViva Health members.</p> <p>Key activities for the PHN Program Redetermination Project for Q2-Q4 2023 include:</p> <ul style="list-style-type: none"> • Community Events • Educational Presentations • Outreach/Referrals • Social Media Messages <p>There were 41 community events, 575 redetermination referrals, and 3,414 connections made with the public, of which 1,615 were CalViva Health Members.</p> <p>In the past six months, Promotores received a call requesting a presentation on WellCare. The presentation was presented in Spanish, and they ended up enrolling over 25 members.</p>	<p><i>Adela stated these programs are currently only available in Madera County.</i></p> <p><i>Mary Lourdes added that WellCare is essentially Health Net's advantage plan and CalViva has become affiliated.</i></p> <p><i>Courtney Shapiro added that even though Promotores is essentially Madera County, they step in to assist Fresno County with events.</i></p> <p><i>PPC member Martha Miranda asked if Promotores can go into Kings County to</i></p>	

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		<p><i>promote the program?</i></p> <p><i>Adela stated, yes, they can if they are invited.</i></p>	
<p>#13 Meaningful Stakeholder Engagement Presentation</p> <p>Information Pao Houa Lee</p>	<p>Pao Houa Lee was present to present the Meaningful Stakeholder Engagement Presentation. Although CalViva Health is no longer pursuing the Plus accreditation, Pao Houa engaged the PPC and attendees with the presentation on Social Drivers of Health survey for informational and feedback purposes.</p> <p>Elizabeth Campos added the FindHelp.org link includes CalAIM Providers.</p>		<p>No Motion</p>
<p>#14 Announcements</p>	<p>Courtney Shapiro has received all PPC members’ demographic report; names will not be included when submitted to the State.</p> <p>CalViva helped with funding a room at the new Marjaree Mason Center location; the room will be named after CalViva Health. The location will be up and operating by the end of 2024. The location is the old Heald College on Bullard and Blackstone.</p> <p>In the works is a CalViva soccer field at the Fresno Rescue Mission aka Fresno Mission, at the new City Center.</p> <p>All funds for the CalViva Health Youth Recreation Fund have been exhausted for the year.</p> <p>Jeff Nkansah, CEO, announced that enhancements are in the works for the CVH website. The enhancement for the ability to change a PCP has been very effective. Enhancement in the works is possibly having the ability to obtain the member ID card.</p> <p>Norma Mendoza shared there is a CalViva Health sponsored event Saturday March 9th celebrating International Women’s Day in the cafeteria of Madera South High School at 10:00 am. For requests for CalViva Sponsored events, email Courtney Shapiro.</p>		

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	<p>PPC Member Martha Miranda stated if there's any events that can be sponsored in Kings County, she's open to the opportunity.</p> <p>Maria Arreola shared information on a Parkinson's conference. There were 500 participants from around the world; 80% of participants were from the central valley, Madera and Fresno Counties. Maria asked if CalViva has any programs or support groups to help members with Parkinson's? Courtney Shapiro stated there are usually support groups through the specialist physician. At this time there are no CalViva support groups specifically through CalViva. Adela added the current Parkinsons physician available on the network is unfamiliar with any support groups. Courtney Shapiro recommended Valley Caregiver Resource Center. Courtney Shapiro also announced there is a Greater Fresno Parkinson's Support Group</p> <p>Jeff Garner mentioned the CalViva Health commercials have been great. He gave a shoutout to Elizabeth Campos stating she's been a great navigator for KCAO and the CalAIM program. KCAO is bringing on a new staff member to specifically assist with the CalAIM program.</p> <p>David Phillips announced UHC is up to 31 health centers, with three more opening this summer. UHC is also adding additional services, including GI to the Bullard site, and Mammography screening at the Minnewawa site. There is a UHC fun run/walk in July.</p>		
#15 Public Comment	None.		
#16 Adjourn	Meeting adjourned at 1:42 pm.		

NEXT MEETING June 5, 2024, in Fresno County
11:30 am - 1:30 pm

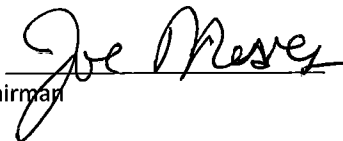
Submitted This Day: June 5, 2024,

Approval Date: June 5, 2024

Submitted By:


 Courtney Shapiro, Director Community Relations & Marketing

Approved By:


 Joe Neves, Chairman