

# AGENDA

## CalViva Health Public Policy Committee

September 3, 2025  
11:30am – 1:30pm

CalViva Health  
7625 N. Palm Ave., Ste. 109  
Fresno, CA 93711

### TOPIC OF DISCUSSION

### PRESENTER

<b>1:</b>		<b>Call to Order</b>	Joe Neves, Chair
<b>2: Action</b>	Attachment A	<b>Minutes for June 4, 2025 Meeting</b> <i>Recommended Action: Approve Minutes</i>	Joe Neves, Chair
<b>3: Action</b>	Attachment B	<b>Proposed 2026 PPC Meeting Calendar</b>	Joe Neves, Chair
<b>4: Information</b>	Attachment C	<b>Committee Membership Update</b>	Joe Neves, Chair
<i>Handouts will be available at meeting      PowerPoint Presentation will be used for items 5-7, 10 &amp; 12</i>			
<b>5: Information</b>	Attachment D	<b>Enrollment Dashboard</b>	Maria Sanchez
<b>6: Information</b>	Attachment E	<b>Health Education</b> Member Incentive Programs - Semi-Annual Report Q1 and Q2 2025	Steven Si
<b>7: Information</b>	Attachment F	<b>Appeals, Grievances, and Complaints</b> Appeal and Grievance Report Review and Discussion of A&G Dashboard	Maria Sanchez Dr. Marabella
<b>8: Information</b>	No attachment	<b>2025 EOC Errata</b>	Maria Sanchez
<b>9: Information</b>	No Attachment	<b>DHCS Community Reinvestment</b>	Jeff Nkansah Courtney Shapiro
<b>10: Information</b>	No Attachment	<b>Summary of the Annual Member Understanding Report</b>	Mary Lourdes Leone
<b>11: Information</b>	No Attachment	<b>2023 DHCS Focused Audits Final Report (Behavioral Health/Transportation)</b> <b>2025 DHCS Audit</b>	Mary Lourdes Leone
<b>12: Information</b>	No Attachment	<b>Teladoc Health</b>	Jewell Booth

<b>13: Information</b>	<b>Final Comments from Committee Members and Staff</b>	
<b>14:</b>	<b>Announcements</b>	
<b>15:</b>	<b>Public Comment: See Note Below</b>	
<b>16:</b>	<b>Adjourn</b>	Joe Neves, Chair

Next Meeting: December 3, 2025, 11:30am-1:30pm  
7625 N. Palm Ave Suite 109, Fresno, CA 93711

Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

If you would like a copy of the supporting documents, please email: [churley@calvivahealth.org](mailto:churley@calvivahealth.org)

If special accommodations are needed to participate in this meeting, please contact Cheryl Hurley at 559-540-7840 during regular business hours (M-F 8:00 a.m. – 5:00 p.m.)

**“To provide access to quality cost-effective healthcare and promote the health and well-being of the communities we serve in partnership with health care providers and our community partners.”**